

City Council Action Report

To: Mayor and Council
Submitted by: Diana L. Lentz, City Clerk
Date: April 13, 2006
Subject: Outside Agency Funding- 2006
Strategic Council Goal(s): No. (4)

Recommended Action and Major Considerations:

- It is recommended that Council authorize the distribution of outside agency funds to the following service organizations for the 2006 budget year.
1. Adams Community Reach Center \$ 5,000.00
2. Adams County Interfaith Hospitality Network 5,000.00
3. The Senior Hub, Inc. 2,500.00
Subtotal \$12,500.00
Contingency 2,500.00
Total \$15,000.00

Background and Other Information:

- Request for outside agency funding were submitted from three (3) service organizations. The applications received were required to demonstrate the need and basis for funding for the organizations.
Council request was to bring forward the applications that were received by the City Clerks office last fall.

Budget Information:

- The 2006 Budget includes an appropriation of \$(15,000) for outside agency funding.

Respectfully Submitted:

Diana L. Lentz
City Clerk

Approved for Submittal:

Leslie Cullen
Interim City Manager

Funding Available:

Brent Worthington
FISS Manager

COUNCIL ACTION TAKEN:

**NAME OF ORGANIZATION:** Community Reach Center

**SERVICE TO BE PROVIDED:** Comprehensive community mental health services for the residents of Northglenn

**AMOUNT OF FUNDS REQUESTED:** \$5,000

**CONTACT PERSON:** Richard L. Doucet, Chief Executive Officer

**TELEPHONE NUMBER:** (303) 853-3500

**1. How will your program substantially benefit Northglenn residents?**

In February of 2004, Community Reach Center opened a facility on Highline Drive in Northglenn. This facility provides a multi-service office for counseling for persons of all ages, day treatment programs for youth ages six to eighteen, school-based therapy, and physician/psychiatric medication monitoring for all ages. Last year the Center served 342 residents of Northglenn, 202 (59%) of whom were considered to be indigent.

**2. How does your program fill a substantial service need within the community?**

Community Reach Center is one of the premier providers of mental health services in the Denver metro area. Today's hectic pace of life, with its pressures and stresses, often causes people to need help with their emotional and mental health. For others in our community, mental illness is far more serious, causing personal and family problems and impacting our society. These illnesses require the skills of mental health professionals and appropriate treatment. Mental health services can have significant positive impacts on children, families and adults as they struggle with the recent recession and social problems, which contribute to the breakdown of family units. Community Reach Center is the only agency in Adams County that provides comprehensive mental health care available to all residents regardless of ability to pay.

The illnesses treated at the Center include: stress-related problems, difficulties with unusual or abnormal thoughts, drug and alcohol issues, emotional and behavioral issues in children and adolescents, problems with moods and anxiety, relationship difficulties and others.

We are requesting funding to provide mental health treatment and services to the increasing numbers of indigent clients, which include children, families and individuals. Those who are working frequently earn too much to qualify for Medicaid, CHP+ and other government support programs. Their low-paying jobs, however, often do not provide health insurance or a mental health benefit. The Center assists indigent clients to apply for Medicaid and other government funds. Funds obtained from the city will assist with the gaps caused by the lack of funding for indigent residents of Northglenn.

**3. Is a like service currently being provided effectively within the community?**

No, there is no other agency providing comprehensive mental healthcare regardless of ability to pay in Northglenn.

**4. Has your program experienced difficulty obtaining funding from other sources?**

We do receive some funding from the State of Colorado, Adams County, other municipalities, Medicaid, private insurance, client fees, grants and donations. However, each year the amount of funding received from certain agencies, such as the state and municipalities, has declined, while at the same time the number of uninsured and underinsured consumers has increased. Last year the Center provided over \$2.1 million in charity care to indigent clients.

**5. Is there some other compelling reason that justifies financial support from the City of Northglenn?**

The Center's facility in Northglenn provides diversified, high quality mental health counseling for Northglenn residents. These residents and the city will benefit significantly from higher productivity, improved mental and physical health, and more stable family relationships. In addition, our services help keep kids in school and adults in the work force, and discourage substance abuse, community violence, gang activity and crime.

**6. Is your program expected to be cost effective and well managed? Please explain.**

We continuously monitor our programs for cost effectiveness and quality improvement. The programs are managed by professional, experienced clinical and management staff. Our Director of Quality Improvement and Utilization Management, through peer review and other monitoring methods, provides hands on guidance and training of our staff to ensure that the most efficient, appropriate and beneficial services are provided. In addition, the Center's Chief Financial Officer ensures proper review and accounting of the funds received from the City of Northglenn. In order to evaluate the effectiveness of this funding, the CFO will also monitor and report on indigent clients.

**7. Is your program wholly or to a significant degree operated in Northglenn?**

The Center has one of its five multi-service offices located in Northglenn. Through the Northglenn office, our Child and Family Intensive Services division serves many District 12 children and their families, maintains therapists in some District 12 schools and provides family counseling services to Northglenn residents.

**8. Is your program managed by Northglenn citizens?**

A resident of Northglenn currently serves on our Systems Board and our Foundation Board.

**9. Was your program created by or is it the responsibility of another level of government or jurisdiction?**

No. Community Reach Center, Inc. is a private, nonprofit organization. The IRS has designated the Center a 501 [c] [3] tax-exempt organization.

**10. Please list other sources of funding.**

Anticipated funding for 2006

State of Colorado	\$780,300
Adams County	\$215,000
Other Municipalities	\$32,500
Other, including Medicaid revenue	\$15,213,850

**11. Additional Comments:**

Recent achievements for the Community Reach Center include the award, after a competitive bid process, of a new five-year contract with the State of Colorado to provide services to persons with Medicaid, a beautiful new home for the Westminster office, and a successful site visit by the Alcohol and Drug Abuse Division (ADAD), allowing the center to provide outpatient Integrated Substance Abuse Treatment at the Commerce City and Thornton Offices. In addition, the Center recently received the 2005 *Golden Abacus Award* from the Colorado Behavioral Healthcare Council for the use of touch screen computers in consumer surveys.

Community

**REACH CENTER**

**RECEIVED**

City of Northglenn  
City Clerk's Office

Ms. Johanna Small  
Deputy City Clerk  
City of Northglenn  
11701 Community Center Drive  
P.O. Box 330061  
Northglenn, CO 80233-8061

September 1, 2005

Dear Ms. Small:

Enclosed please find our application for 2006 City of Northglenn Outside Agency Funding. The Community Reach Center greatly appreciates the funds it has received from the city in the past in order to be able to provide comprehensive mental health services to the residents of Northglenn.

Thank you for your time and consideration of our request.

Sincerely,



Richard L. Doucet  
Chief Executive Officer



## APPLICATION FOR FUNDING

**NAME OF ORGANIZATION:** Adams County Interfaith Hospitality Network (ADCO IHN)

**SERVICE TO BE PROVIDED:** The Adams County Interfaith Hospitality Network will provide shelter and homeless prevention services to Northglenn families that are experiencing or at-risk of homelessness. A collaborative network of 30 communities of faith provide overnight shelter and meals, and ADCO IHN operates a day shelter. Housing assistance will benefit several Northglenn families who are at-risk of losing their housing. ADCO IHN will also provide children with safe, educational activities, tutoring and mentors. An additional 90 Northglenn families will be served through the agency's Information and Referral/ Emergency Services.

**AMOUNT REQUESTED:**  
\$5000

**CONTACT PERSON:**  
Teva Sienicki

**PHONE #:**  
303-426-0430

**1. How will your program substantially benefit Northglenn Residents?** ADCO IHN's primary target population is families in crisis in the North Metro area. Northglenn residents comprise about 10% of the population served in the average year. Last year, ADCO IHN served 95 Northglenn families, reaching approximately 280 Northglenn children, parents and other adults.

**2. How does your program fill a substantial service need within the community?** According to the 2005 Homelessness in Metro Denver Point-in-Time survey, more than 5,100 adults and children in families are homeless in the Denver area on any given day. The survey also found that 28.1% of families lost their housing due to rising rent costs. Families also become homeless when they encounter unemployment (34.4% of those surveyed), relationship problems (26.9%), abuse or violence (18.6%) and even high utility bills (10.2%). On a per capita basis, Adams residents have the lowest income in the entire metro area – and the second lowest median income. Not coincidentally, the 2004 Homelessness in Metro Denver Point-in-Time survey found that 20% of respondents identified that their last previous permanent residence was located in Adams County. On a 2004 Adams County Community Needs Assessment, 14,000 Adams County households (11 percent) reported being at **immediate risk of losing their home** during the past 12 months because they could not afford rent or mortgage costs – in an area that needs 17,000 affordable rental units (Adams County Housing Gap Analysis, 2004).

**3. Is a like service currently being provided effectively within the community?** In addition to ADCO IHN, only two other organizations provide shelter services to families with children in the north metro area (Access Housing- 8 spaces, Almost Home- 2 spaces); a handful of organizations provide rent assistance. We are the only program offering seven day a week information and referral and emergency services in the area; no other program targets homeless youth and children. We work closely with other human service organizations serving families in crisis to coordinate and collaborate in serving the population. ADCO IHN sheltered 119 individuals in 30 families and helped another 57 families with rent, mortgage or other housing payments, but was forced to turn away over 400 families seeking shelter and nearly 600 families requesting temporary financial help to avoid homelessness.

**4. Has your program experienced difficulty obtaining funding from other sources?** Donations recovered over the past two years, and ADCO IHN is on track to meeting its budget goals with the support from a variety of public and private sources, including the City of Northglenn.

**5. Is there some other compelling reason that justifies financial support from the City of Northglenn?**

Homelessness is growing fastest among families and in the suburbs. The rate of homelessness in Adams County nearly quadrupled in the last five years. Homeless children are twice as likely to experience fair or poor health as other children, have four times the rate of developmental delays, and are twice as likely to go hungry. In addition they are much more likely to struggle in school and learning (*Better Homes Fund*). ADCO IHN's executive director and case manager work to develop individualized goals with each family, using appropriate referral programs to help stabilize families. We also offer personalized counseling, information and support in areas such as budgeting, parenting, health concerns, and more. A full-time AmeriCorps Promise Fellow provides counseling, services and programs focused on the children and parenting. Over 70% of shelter guests exit into self-sufficiency characterized by increased stability in income and/or housing. In 2004, 96% of clients provided direct housing assistance remained stable in their homes, avoiding a close call with homelessness.

**6. Is your program expected to be cost effective and well managed? Please explain.**

This year, community host sites and volunteers will contribute over \$225,000 in in-kind goods, space and labor to shelter and feed families – with actual cash expenditures of just over \$250,000. Rather than incurring the high costs of operating a 24-hour facility, ADCO IHN unites 30 communities of faith (including 27 churches, one synagogue, one university and one non-profit hospital) to provide shelter and care for three to five families on a rotating schedule of one week every few months. Thirteen (13) host sites furnish sleeping accommodations and a hospitality room where guests relax, socialize, do homework and sleep overnight. Another 17 communities of faith support host sites by supplying food, linens or volunteers. Volunteers provide shelter, safety and sustenance with a spirit of warmth and hospitality. Families remain in their own community, connecting to new support resources that will help them in the long-term. Programs are carried out by experienced staff. The executive director brings nine years of nonprofit leadership, fundraising, strategic planning, organizational development and the organizational assessment experience. She holds a Masters Degree in nonprofit management with a focus on community development and training from the School for International Training. The staff case manager and program manager brings forward nine years of social work experience.

**7. Is your program wholly or to a significant degree operated in Northglenn?** ADCO IHN provides shelter in Northglenn and neighboring communities. Four (4) of ADCO IHN's 30 host and support sites are Northglenn congregations: Northglenn United Methodist Church, Good Shepherd Presbyterian Church, Immaculate Heart of Mary Catholic Church and St. Stephan's Lutheran Church.

**8. Is your program managed by Northglenn citizens?** As documented, Northglenn churches and volunteers provide meals, shelter, services and advocacy for families experiencing or at-risk of homelessness. Approximately 25% of our over 950 volunteer and volunteer coordinators are Northglenn residents.

**9. Was your program created by or is it the responsibility of another level of government of jurisdiction?**

No

**10. Please list other sources of funding.** Adams County Department of Social Services, \$50,000; Bloom Foundation, \$1,000; Burt Foundation, \$5,000; Church World Service/CROP Walk, \$4,218; City of Thornton, \$2,000; City of Westminster, \$3,500; Colorado Division of Housing, \$11,000; Daniels Fund, \$20,000; Denver Foundation, \$15,000; Duncan Charitable Trust, \$1,500; EPYCS, Northglenn High School, \$1,000; Fannie Mae's Housing & Community Development, \$5,000; Gay & Lesbian Fund for Colorado, \$10,000; Graham Foundation, \$7,300; Heider, Tanner & Dirks, Inc., \$2,500; Helen K. and Arthur E. Johnson Foundation, \$25,000; Holy Trinity Church, \$1,000; St. Mark Catholic Church, \$2,700; Union Pacific Foundation, \$3,000; Wells Fargo Community Assistance Fund, \$1,500; Westminster Legacy Foundation, \$1,000; Westminster Presbyterian Church, \$1,562

**11. Additional comments:** Attached are our newsletter, summary of program activities, names and qualifications of key staff, and list of our board members. Thank you for reviewing our request!

## **Description of current programs, activities and accomplishments:**

Every year, ADCO IHN's programs reach over 1300 households -- including nearly 100 households in Northglenn. Current programs and accomplishments include:

- Last year, the **Interfaith Family Shelter** provided shelter, meals and assistance to 119 individuals in 30 families. Of those housed, 80% graduated into permanent housing and 50% obtained employment. Most of these individuals were children under 18 years of age. The shelter program unites 30 communities of faith (including 27 churches, one synagogue, one university and one non-profit hospital) to care for three to five families on a rotating schedule of one week every few months. Thirteen (13) host sites furnish sleeping accommodations and a hospitality room where guests relax, socialize, do homework and sleep overnight. Another 17 communities of faith support host sites by supplying food, linens or volunteers.
- In the morning, a van delivers overnight shelter guests to ADCO IHN's **Day Center**. From there, children go to school and adults go to work or use resources at the day center to look for work and housing, or access other resources. A full-time center director and case manager work with families to set goals and monitor progress. The agency follows up with each family for one year after exit.
- ADCO IHN is purchasing a 20 unit **affordable housing** apartment building, with plans to provide four of the units for transitional housing for families at-risk for or currently experiencing homelessness, and 16 units for families who qualify as low- and very-low income. Case management services will provide all transitional housing families (and some families in affordable housing units) with assistance to attain self-sufficiency and stabilize their living situation.
- Last year, the **Housing Assistance** program provided 57 families with direct financial support for rent, mortgage or security deposit payments (Northglenn families received more than \$4,000 in assistance last year). The program also provides budget and financial counseling to each family and helps families complete forms to obtain/maintain permanent housing. Housing Assistance helps stable and independent working families facing an unforeseen financial crisis to avoid homelessness. Of the families that received this support last year, 96% remained stable in housing.
- **Information and Referral/Emergency Services**, which complement housing assistance and are provided by the same staff, assisted approximately 1,350 households experiencing or at-risk of homelessness in 2004 – the highest number served in ADCO IHN's history. Callers to the hotline and visitors to the day center requesting support are assessed for their current needs, provided with crisis intervention and supported as they access referrals to other programs. ADCO IHN also provides diapers, formula, hygiene products, emergency food and the use of a phone. This program is the only seven-day-a-week program of its kind in the north metro area.
- The **Children and Youth** program supports the unique needs of children who are homeless. Activities include weekday after-school programs, tutoring, a community garden plot, cooking, health education, field trips, arts and crafts, music and other educational or recreational projects that allow these kids to be kids. Close to 50 volunteers and a full-time AmeriCorps volunteer organize activities and field trips several times a week, providing youth from homeless and low-income families with a supportive environment where they can learn life skills and gain self-confidence. Last year, 171 children and youth were served. This year 208 have already been touched.



## **Key Staff**

**Teva Sienicki**, Executive Director, has worked in the nonprofit field for nine years and her current position at ADCO IHN for close to four years. She brings substantial experience in nonprofit leadership, fundraising, strategic planning, organizational development and the organizational assessment process. Ms. Sienicki also offers expertise in team building, volunteer management, supervision and training. She holds a Masters Degree in nonprofit management with a focus on community development and training from the School for International Training. Ms. Sienicki has holds a deeply held personal commitment to her work with vulnerable families. Previously, she managed programs for victims of domestic violence and public housing residents. She has also worked with refugees and immigrants and managed a state level AmeriCorps VISTA program. She speaks advanced level Spanish.

**Anita Deshommes**, Case Manager and Program Manager for Direct Housing Assistance has a bachelor's degree in social work and over nine years social work experience. She has skills in client-focused, strength based case management, statistics and outcome measurements, program design and management. Ms. Deshommes strengths include her ability to build relationships with clients and to support them in reaching their goals successfully. She has a strong working knowledge of available resources and maintains numerous collaborative relationships with other service providers. She served in the Peace Corps in Haiti, where she became fluent in Haitian Creole. She has been in her current position for over four years. Her role is to serve as the primary case manager for all families and clients served by the organization and manage the Direct Housing Assistance Program. She also develops and implements new programs and services for families experiencing or at risk of homelessness.

## Board Members

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**Emil Rinaldi**

*Chair*

Senior Judge, Adams County  
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Westminster, CO 80031

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**Kathleen Drozda**

*Secretary*

Clinical Pastoral Nurse; Saint Anthony Hospital North  
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**Timothy Reynolds**

*Vice-Chair*

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**Millie DeSmet, CPA**

*Treasurer*

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**Carmen Johnson**

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**Jamie Teague**

Director of Communications & Outreach, Community Resource Center  
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**Chris Lynett**

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**Robin Byrnes**

Affordable Housing Consultant/Volunteer  
8114 Gray Ct. #476  
Arvada, CO. 80003

303/428-3706

September 8, 2005

City of Northglenn City Council  
c/o Diana Lentz, City Clerk  
11701 Community Center Drive  
Northglenn, CO 80233-8061

Councilmembers:

We greatly appreciate the generosity of the City of Northglenn in helping the **Adams County Interfaith Hospitality Network (ADCO IHN)** serve Northglenn families who are homeless or on the brink of homelessness. ADCO IHN is requesting a grant of \$5,000 to provide emergency assistance from the City of Northglenn's Outside Agency Funding program.

In 2006, the Adams County Interfaith Hospitality Network (ADCO IHN) will continue to provide a minimum of 1200 families with emergency assistance, shelter, housing assistance, crisis management, information/ referral and other services. No religious activities are conducted. Core programs include:

- The **Interfaith Family Shelter**, a network of 30 organizations linked together by a day shelter that provides emergency shelter to families with children who are experiencing homelessness.
- **Homeless Prevention Services**, including direct housing assistance that pays housing expenses and information and referral/emergency services, the only seven-day-a-week program in the north metro area. Last year, Northglenn families received more than \$4,000 in housing assistance.
- A program for **Children and Youth**, providing homeless or low-income children and youth with an opportunity to learn life skills, participate in after-school programs, community-building activities, and cope with their homelessness in a safe environment with caring adults.
- In addition, this year we are establishing a new **Affordable/Transitional** housing program for 20 families. Our emphasis will be to help families who are currently homeless or on the brink of homelessness – and to provide other low-income families who otherwise struggle to afford the rising costs of housing.

Several Northglenn congregations and organizations provide volunteer support and directly provide services, including Northglenn United Methodist Church, Good Shepherd Presbyterian Church, Immaculate Heart of Mary Catholic Church and St. Stephan's Lutheran Church.

Support from these organizations/faith communities, and grant funding will help us touch more families like Juanita, her husband Randal and their four kids who struggled to try and get back on their feet after Randal suffered a devastating stroke. Subsequent medical bills and lack of income left them reeling. The family received help through the shelter program. Our case manager supported Juanita as she acquired the job seeking and resume skills to market herself in the job market after working over ten years as a stay-at-home mom. We also helped Juanita find housing, child care and sliding scale physical therapy, so her husband could re-learn to speak and function. Juanita and Randal exited like 80% of shelter guests: as stable, contributing members of the community.

We are grateful for the support that the City of Northglenn has provided ADCO IHN in the past and hope that we can continue with a relationship that benefits many families. If you have specific questions about the application, please contact me at (303) 426-0430. Thank you in advance for considering this request.

Sincerely,

Teva Sienicki  
Executive Director



## APPLICATION FOR FUNDING

**NAME OF ORGANIZATION:** The Senior Hub, Inc.

**SERVICE TO BE PROVIDED:** Meals On Wheels

<b>AMOUNT REQUESTED:</b> \$2,500	<b>CONTACT PERSON:</b> Mr. Howard G. Yeoman, Executive Director	<b>PHONE #:</b> 303-426-4408
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**1. How will your program substantially benefit Northglenn Residents?** Currently, no other program exists to provide nutritious meals to homebound older adults, often who have an injury or crippling illness. Additionally, The Senior Hub's caring volunteers, in many cases, are the only personal daily contact these older adults have. Meals On Wheels drivers are often the first to alert our staff and medical personnel of emergencies. This program keeps Northglenn's older adults healthier, safer, and more independent. Most seniors choose to remain independent and in their own homes, and this is, in the long-run, far less expensive than assisted living or nursing care facilities.

**2. How does your program fill a substantial service need within the community?**  
 In the DRCOG studies, specifically *Strengths and Needs Assessment of Older Adults (2004)*, Adams County's older adults report more problems than older adults in the overall metro region. These reported problems include physical health, affording medications, financial problems, depression, and loneliness. Problems and quality of life are directly related to income, and adults 65 and older in Adams County have the lowest income in the metro region. According to DRCOG studies performed between 1990 and 2004, during the next 20 years, the Adams County the growth rate for those 60+ is estimated to be 165%.

The need for The Senior Hub's Meals On Wheels program has rapidly grown, however resources specifically for the program have decreased. Meals are prepared at Volunteers of America (VOA), which receives the Federal Title III grant for the region. VOA cannot deliver all of the meals, including those in Adams County, and contracts exclusively with The Senior Hub to deliver meals. Our organization receives no federal funding for these meals, and in fact, pays for those which must be entirely subsidized. The cost of our Meals On Wheels Title III meals will rise from \$4.00 to \$4.75 in 2006. While this increase may not appear significant, it requires The Senior Hub to raise an additional \$11,000 or more to purchase meals for homebound seniors who cannot pay the meal cost and have no other option in Adams County, including Northglenn residents.

**3. Is a like service currently being provided effectively within the community?**  
 The Senior Hub is the exclusive provider to deliver meals to homebound adults in Adams County. For homebound adults who are not on a restricted diet and can afford to pay, The Senior Hub offers a restaurant meal program "Delicious Delivery" for Northglenn residents. A very small profit from this program is one source of support for Meals On Wheels.

**4. Has your program experienced difficulty obtaining funding from other sources?**

As the older population in our region grows, so do the needs. The Senior Hub is a respected and recognized provider of services, however we must compete and apply for funding along with a growing number of local, regional, and national nonprofit agencies. We have been fortunate to have cultivated good relationships with the municipalities within Adams County, but the support we receive does not cover the cost of our Meals On Wheels program. It requires new and consistent fundraising, which we are aggressively pursuing. A recently hired Development and Communication Director is developing new sources of support for all programs, including Meals On Wheels.

**5. Is there some other compelling reason that justifies financial support from the City of Northglenn?**

If Meals On Wheels were not available, these older adults, including Northglenn's older adults, could well require private in-home care at an average local total cost of over \$43,000 per individual per year. If they were in an assisted living facility, these averaged costs would be more than \$240,000 per individual per year. The Meals On Wheels program has always been very expensive for The Senior Hub to operate, approximately \$150,000 per year. While some MOW clients are fortunate to receive subsidized Title III meals, the Senior Hub still pays the federal match and receives no federal funding to support the program. In the past, the cost for the meals that The Senior Hub subsidizes, as well as our match portion has totaled \$25,000. We received word this past week that the cost of meals will rise from \$4.00 to \$4.75, and it is likely our match amount will rise as well. We expect the cost of the program to increase by at least \$11,000 later this year or in 2006. The increase in costs may be much higher. Additionally, seniors who have paid part of the cost will likely be unable to pay more of the cost, so it is expected that The Senior Hub will be covering more of the cost for more of our MOW clients. Support is essential from each municipality within Adams County with older adult MOW clients.

**6. Is your program expected to be cost effective and well managed? Please explain.**

Yes, our program is cost effective and well managed. The average cost of our delivered meals, including meals, program staff, administrative staff, overhead, and volunteer support is more than \$3.80. The Meals on Wheels Program Director must carefully screen clients, maintain detailed records, and keep statistics for regional administrators, as well as many funders. Fund accounting is used to track program funding separately. The Board of Directors and the Executive Director provide financial oversight and review monthly financial statements. The agency undergoes an independent financial audit annually. The Senior Hub's MOW program uses volunteer drivers to deliver meals.

**7. Is your program wholly or to a significant degree operated in Northglenn?**

No, however during 2004, 8 % of all of The Senior Hub's MOW clients were Northglenn residents. A total of 7.5% of our MOW meals were delivered to Northglenn residents in 2004. Unfortunately, Northglenn provided less than 1% of our MOW funding in 2004.

**8. Is your program managed by Northglenn citizens?**

No, however we do have 8 volunteer drivers from Northglenn. The Senior Hub is an active participant in the Adams County Aging Network, which includes members from Northglenn. The Senior Hub is the primary agency that provides resources, services, and information to older adults and their families in the northern metropolitan area. The agency partners with and frequently receives referrals from the Adams County Department of Social Services, victims advocates, hospital discharge planners, senior centers, and many other Adams County and Northglenn sources.

**9. Was your program created by or is it the responsibility of another level of government of jurisdiction?**

No. The Federal Older Americans Act, Title III, provides meal subsidies to qualifying older Americans age 60 and over. Meal recipients must be homebound and low-income. In the Denver metro area, the Volunteers of America (VOA) holds the contract with the Federal Government to supply meals. The VOA cannot deliver all the meals and, therefore, contracts with The Senior Hub to deliver meals in Adams County. However, The Senior Hub receives no federal funding to operate the program.

**10. Please list other sources of funding.**

Adams County and CSBG, Municipalities within Adams County, Mile High United Way, Private Foundations, Individual Donors, Special Events, and Delicious Delivery Program Income.

**11. Additional comments:**

Hundreds of Northglenn's older adults use The Senior Hub's services other than Meals On Wheels, including Senior Solutions (food bank, medical equipment lending, problem solving), Retired and Senior Volunteer Program, Respite and In-Home Supportive Services, Tax Preparation Assistance, Minor Home Repair Program, and our Adult Day Service. We are sensitive to the financial challenges faced by all municipalities, but we ask that Northglenn consider the role of MOW in keeping the City's older adults safer and healthier.



*Dedicated to caring!*

October 25, 2005

Ms. Diana L. Lentz, CMC  
City Clerk, City of Northglenn  
11701 Community Center Drive  
PO Box 330061  
Northglenn, CO 80233-8061

Dear Ms. Lentz:

Thank you for providing The Senior Hub with the opportunity to apply for financial assistance to support our services for older adults in Northglenn during 2006. Our request is for \$2,500 to assist with providing our Meals On Wheels service to Northglenn residents.

We are deeply grateful for the City's previous support of this agency's work to improve the quality of life and the health of older adults who are Northglenn residents. The percentage increase of older adults in Adams County, especially those in the 60 and older category, continues to outpace that of the metro Denver area. While we are confident we have made strides in improving conditions for these older adults, Adams County's older adults still report a higher number of problems than those of their metropolitan peers.

For The Senior Hub, Meals On Wheels is an extremely expensive program to operate. As mentioned in our 2006 application, our organization receives no federal funding for these meals and pays for those which must be entirely subsidized. The cost of our Meals On Wheels Title III meals will rise from \$4.00 to \$4.75 in 2006. This increase will require The Senior Hub to raise at least an additional \$11,000 to purchase meals for homebound seniors who cannot pay the meal cost and have no other option in Adams County, including Northglenn's residents.

The Senior Hub has a reputation of working with experts to assess how best to address Adams County's older adults' problems with effective programs. Many of The Senior Hub's other programs also benefit Northglenn's older adults, including Senior Solutions (food bank, medical equipment lending, problem solving), Retired and Senior Volunteer Program, Respite and In-Home Supportive Services Program, tax preparation assistance, Benefits CheckUp, and Minor Home Repair.

We are appreciative for the City's input and support, and invite you or any City official to visit us and learn more about the Northglenn clients we serve. The need is growing, and The Senior Hub will meet the demand. To accomplish this, we need the City's support. I look forward to speaking with you soon.

Sincerely,

  
Howard G. Yeoman  
Executive Director