



PROCLAMATION

- WHEREAS,** in 1992, the United States Congress proclaimed that National Customer Service Week be recognized as an annual event and celebrated during the first full week in October; and
- WHEREAS,** National Customer Service Week is set aside to recognize the importance of service excellence and to honor those who demonstrate outstanding customer service and consistently perform their duties with the highest level of professionalism; and
- WHEREAS,** customer service in local government is critical for connecting people with services, building trust with residents, helping business representatives navigate complex processes, addressing unique challenges, and creating positive experiences with government agencies; and
- WHEREAS,** excellent customer service requires an inclusive culture where diversity is valued, all customers are welcomed, and equitable access to services is provided; and
- WHEREAS,** the City of Northglenn believes that mutual respect, integrity, empathy, and initiative are necessary to provide consistently positive customer service and recognizes that customer service is the responsibility of everyone at all levels of the organization; and
- WHEREAS,** the City Council desires to express its appreciation for the excellent service provided by employees of the City of Northglenn; and
- WHEREAS,** by recognizing National Customer Service Week, we can provide an opportunity to generate an even stronger commitment to customer service excellence through motivation and teamwork to continue throughout the year.

NOW THEREFORE, I, Meredith Leighty, Mayor of the City of Northglenn, Colorado, do hereby proclaim the week of October 3rd through 9th, 2021 as

NATIONAL CUSTOMER SERVICE WEEK

in the City of Northglenn. The City Council commends staff and their commitment to provide quality assistance and support to all of those who seek our services.

DATED, at Northglenn, Colorado, this 27th day of September 2021.


MEREDITH LEIGHTY
Mayor

