



**CITY MANAGER'S OFFICE MEMORANDUM
#4-2022**

DATE: Feb. 28, 2022

TO: Honorable Mayor Meredith Leighty and City Council Members

THROUGH: Heather Geyer, City Manager 

FROM: Rupa Venkatesh, Assistant to the City Manager 
Jessica Hulse, Crisis Response Unit Program Manager

SUBJECT: Homelessness Update

PURPOSE

To provide City Council with an update on homelessness efforts underway.

BACKGROUND

Since the Homelessness Community Task Force provided recommendations in October 2020, staff has been working with community organizations and Adams County to reduce barriers to benefits and services. With the implementation of the Crisis Response Unit (CRU), staff continues to address the individual needs of People Experiencing Homelessness (PEH).

Severe Weather Activation Plan (SWAP)

Attachment 1 contains the report issued by Adams County summarizing the outcomes of the Severe Weather Activation Plan (SWAP) for the 2020-2021 cold weather season. The total cost for the season was \$403,994.15 and in 2021, Council contributed \$10,000 towards the program.

Winter Housing Program (WHP)

Council passed Resolution No. 21-141 on Dec. 6, 2021, which approved a qualified emergency service declaration for the former recreation center and agreement with the Denver Rescue Mission (DRM) for a temporary winter housing program. The original staff memorandum is included (Attachment 2) as a reference document. Adams County entered into a separate contract with DRM to fund the program in the amount of \$231,417.

The WHP opened its doors on Dec. 15, 2021. The presentation (Attachment 3) contains data as well as outcomes from Dec. 15 to Feb. 15. Some highlights in the program's first two months:

- 65 individual participants in the WHP
- 753 unsheltered nights have been averted.
- CRU has been able to consistently provide case management to participants in connecting them to employment, social support, and housing.
- Seven participants have already found a home or identified housing.
- WHP has the support of the Northglenn Police Department (NPD). It has utilized the program to drop off 30 individuals found on the streets in the middle of the night with nowhere to go. Having a shelter in Northglenn has greatly relieved NPD's burden.
- There have been no calls for service to the former rec center.
- Three of the NPD drop-offs have been reunited with out-of-state family members. Without this program, these individuals could have possibly been on the streets in Adams County for a prolonged period of time, as they did not have any local connections.
- There has been an outpouring of community support. Meals are consistently provided.
- Positive news coverage for the City, Adams County and DRM.

Opportunity

In the 2022 Budget, Council approved an allocation of \$15,000 to go towards an Intergovernmental Agreement with Adams County for the SWAP program. Staff has since found out that Adams County will not be requesting municipal contributions for the program this year.

CRU has identified a barrier for WHP participants as it relates to the inability to secure housing because of the requirements of apartment complexes to pay a rent deposit and first month's rent before signing a contract. As the WHP is operated by DRM, there is an opportunity to reallocate the \$15,000 to DRM to provide rental financial assistance to WHP participants. DRM already has a financial assistance program that can be utilized. CRU would assist participants who qualify in completing the paperwork and contacting landlords.

BUDGET/TIME IMPLICATIONS

With Council consensus, the \$15,000 in the General Fund allocated for SWAP would instead be used towards a DRM financial assistance program for WHP participants. This is within the City Manager's spending authority to execute the agreement with DRM.

STAFF RECOMMENDATION

Staff recommends re-allocating the \$15,000 for SWAP to go towards a DRM financial assistance program for WHP participants. This supports Council's strategic action to address homelessness.

STAFF REFERENCE

If Council members have any questions, please contact Rupa Venkatesh, Assistant to the City Manager, at rvenkatesh@northglenn.org or 720.376.8069.

ATTACHMENTS

1. Adams County 2021 SWAP final report
2. CR-142 Qualified Emergency Service Declaration memo
3. Presentation



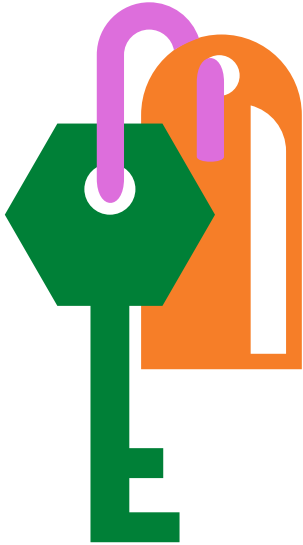
Severe Weather Activation Plan Final Report

Cold Weather Season
2020-2021



Prepared By:
Department of
Community Safety & Well-Being

Overview



The Severe Weather Activation Plan (SWAP) provides motel/hotel vouchers to residents experiencing unsheltered homelessness when it is below 32 degrees and wet or below 20 degrees and dry. During the 2020-2021 cold weather season, six municipalities, one nonprofit, four hotels participated in an inter-governmental agreement (IGA) and/or an Memorandum of Understanding for SWAP.

COMMUNITY SAFETY & WELL-BEING'S GOAL IS TO ELEVATE PEOPLE, STRENGTHEN NEIGHBORHOODS, AND IMPROVE SYSTEMS.

8,300+ nights of unsheltered homelessness averted



For more information about SWAP, hover your phone camera over the QR code and click the link.



Evolution of SWAP



Brandon Johnson
Community Fellow, Code for America



Fiona Tang
Community Fellow, Code for America



Ben Poon
Community Fellow, Code for America

When we lost a physical intake location for SWAP, our three Code for America Fellows developed a new intake platform and procedure. The SWAPP (SWAP + App) is a web platform that street outreach workers use, in the field, to distribute hotel/motel vouchers. The SWAPP reduces transportation as a barrier, ensures we are serving the most vulnerable residents, and it has cut the intake time in half! This opens up time to focus on supportive services.

SWAP Optimization

Before SWAPP

- Centralized
- Slow-moving
- Messy data
- Run out of vouchers

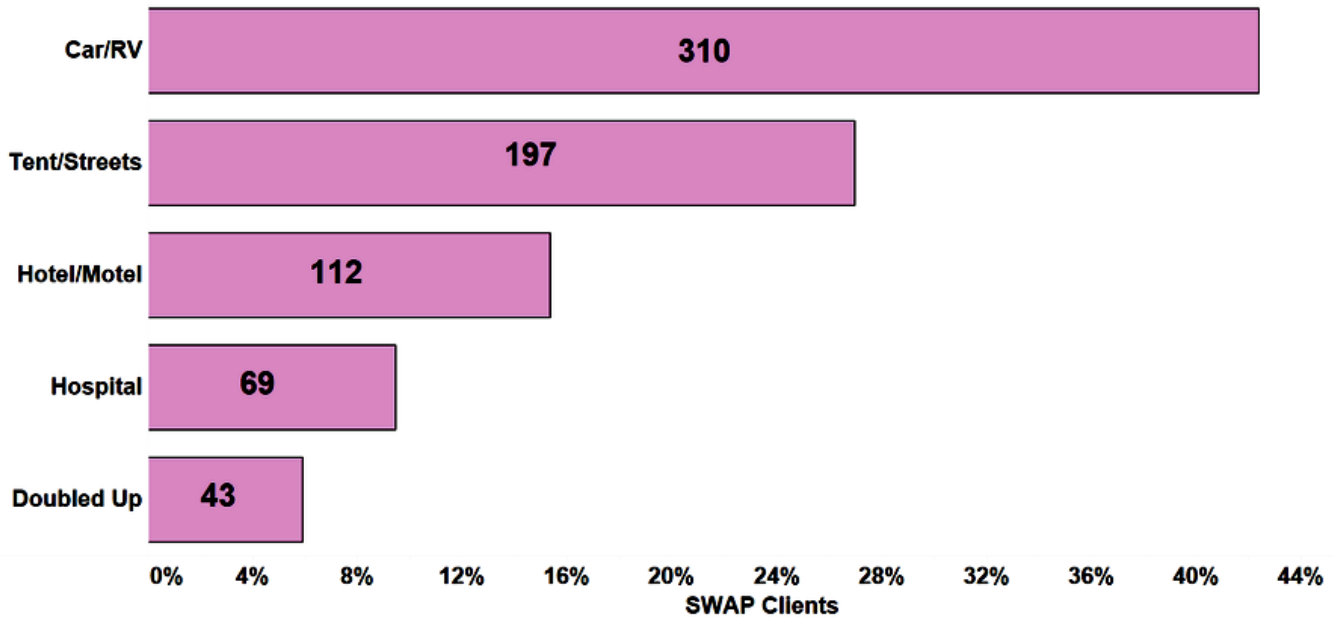
After SWAPP

- Mobile, user-friendly app
- Streamlined digital intake form
- Robust data collection
- Text line voucher availability

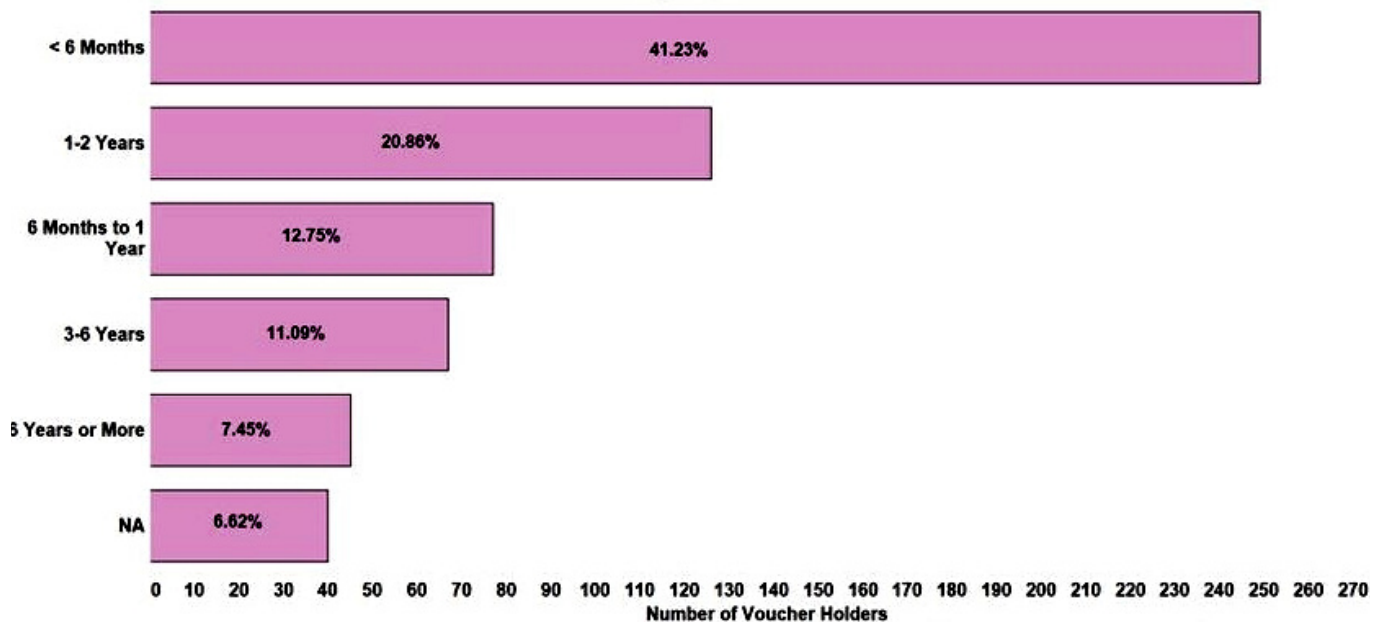
Almost Home, Inc. as SWAP's nonprofit administrator was instrumental to our success. Visit their website at Almosthomeonline.org

Notable Data

Top 5 Locations Where Clients Slept



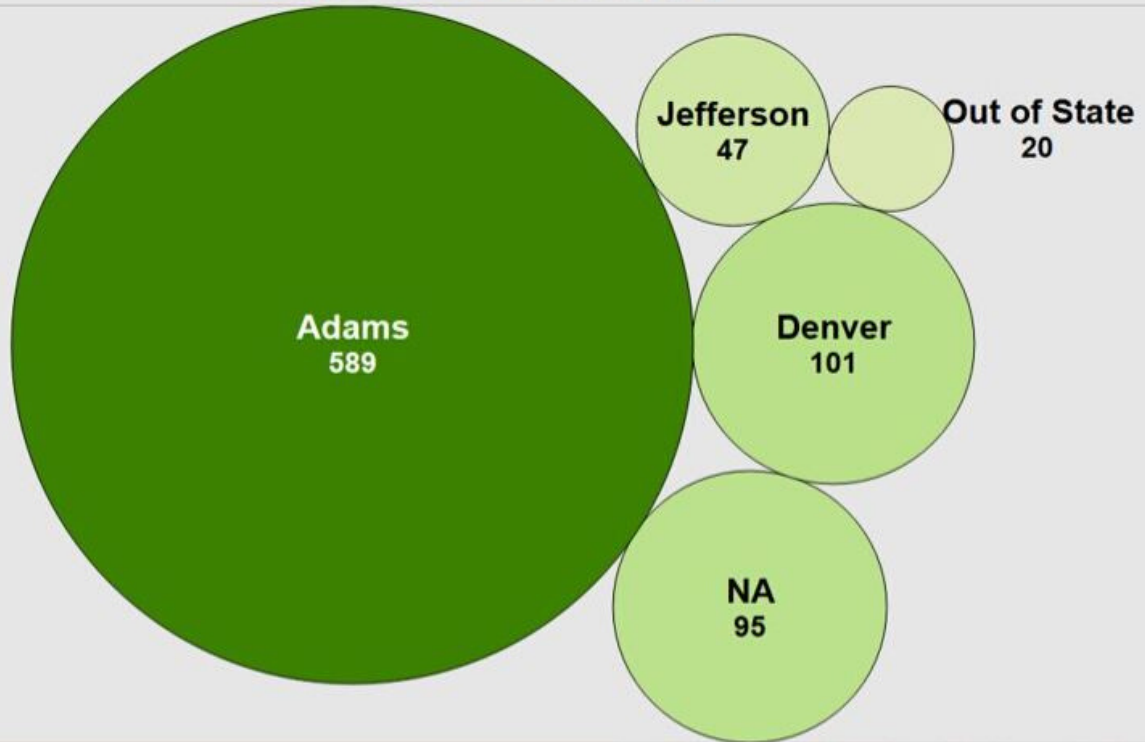
Length of Homeless Episode



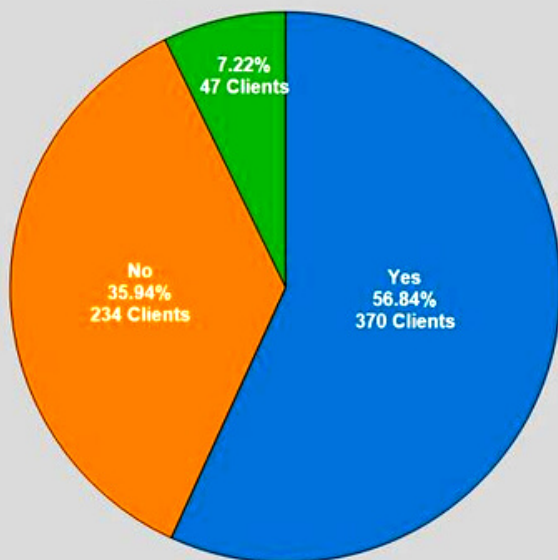
SWAP data has unearthed a new picture of homeless--working neighbors that are living in their vehicles for the first time.

Data Continued

Top 5 Counties of Last Permanent Residence



Is This Your First Time Experiencing Homelessness?



*We do not have a large enough sample size to draw conclusions for the question, "What city did you sleep in last night?"

SWAP as a Model



In October 2021, Paolo Diaz, Max Cercone, and Lindsey Earl of Adams County were invited to present at the International City/County Management Association (ICMA) conference in Portland, Oregon. Paolo, Max, and Lindsey talked about how SWAP data has painted a clearer picture of the population we serve and enabled us to build more equitable programs.

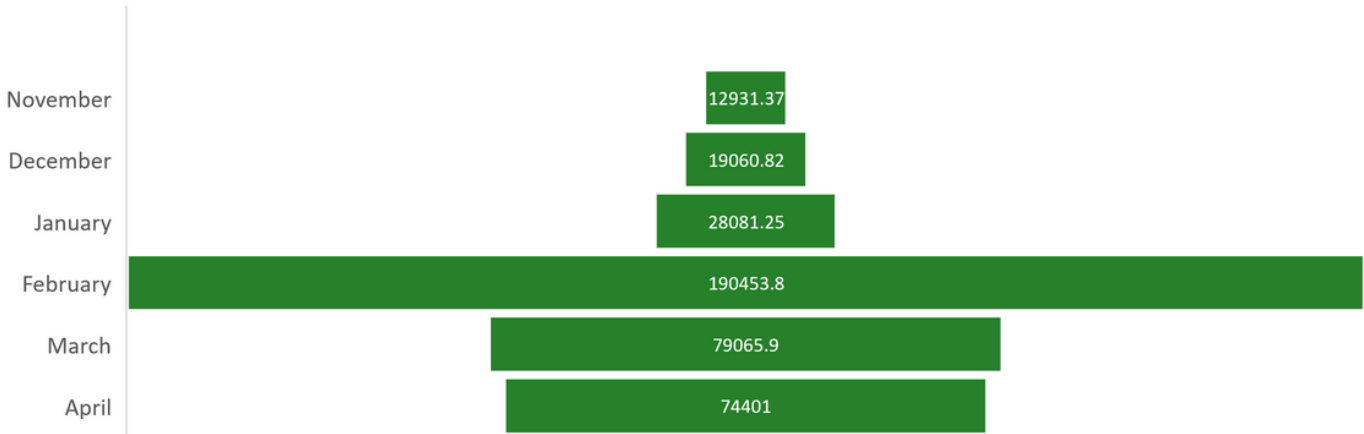
"I was in awe when I discovered the SWAP program. To get off the street for a night or two whilst the snow blankets the [ground] is unheard of."

-Veteran experiencing homelessness



SWAP Financing & Cost

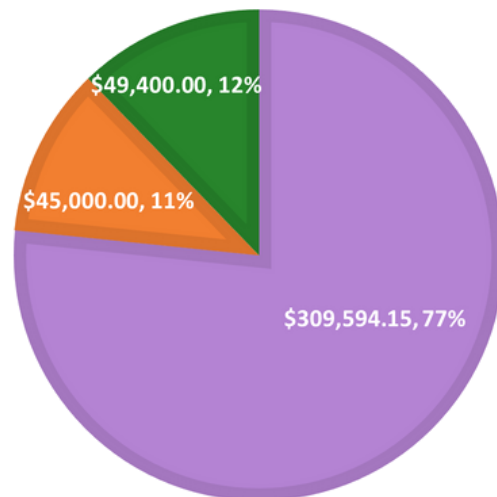
SWAP Expenses by Month



The total cost of SWAP for one season was \$403,994.15 or approximately \$500 per resident.

SWAP SOURCES OF FUNDING

Adams County Municipalities Emergency Solutions Grant





Thank you for saving lives.

CITY MANAGER'S OFFICE MEMORANDUM
#46-2021

DATE: Dec. 6, 2021

TO: Honorable Mayor Meredith Leighty and City Council Members

THROUGH: Heather Geyer, City Manager 

FROM: Rupa Venkatesh, Assistant to the City Manager 
 Jessica Hulse, Crisis Response Unit Program Manager

SUBJECT: CR-142 – Qualified Emergency Service Declaration

PURPOSE

To consider CR-142, a resolution approving a qualified emergency service declaration for the former recreation center and agreement with the Denver Rescue Mission for a temporary winter housing program.

BACKGROUND

The City has a unique, one-time and temporary opportunity to provide shelter for the City's most vulnerable this winter. The unused facility would temporarily house 25 People Experiencing Homelessness (PEH) overnight, allowing them the extra stability to improve their situation.

This opportunity would leverage the financial support from Adams County with the expertise of the Denver Rescue Mission (DRM). By bringing in the DRM, they would ensure operational safety and management protocols are adhered to for the population being served.

Planning & Zoning Requirements

This use falls under "emergency or community operations facility," which is a use by right in every zoning district. In order for the former recreation center to be classified as such, Council would have to pass a resolution declaring the shelter as a qualified emergency service. If Council agrees to this declaration, staff would ensure that all building and life safety codes are adhered to.

Severe Weather Activation Plan (SWAP)

The Adams County SWAP program is operated by Almost Home and provides hotel or motel vouchers during severe weather. The program defines severe weather as 32 degrees and wet or 20 degrees and dry. Typically, users of SWAP and street outreach workers are notified that the program is activated for the night the same morning. An intake needs to occur within the first few hours as the vouchers run out quickly.

PEH who are employed face additional barriers in using SWAP. During SWAP activation, in addition to potentially not being available to complete an intake, many do not have reliable transportation to take all of their belongings to and from intake and spend considerable amounts of time trying to find shelter while maintaining work hours. PEH looking for work typically have no consistent place to get ready for interviews or spend the majority of their time looking for a place to sleep during the winter months. Providing consistent nightly shelter for people working or ready to work would allow a foundation of stability to move forward from.

Time Frame

The proposed time frame for the shelter to operate is December 2021 to March 31, 2022. The start date in December depends on how quickly DRM can staff the program and purchase

necessary supplies and equipment. Again, this is a one-time temporary use of the former recreation center.

Capacity and Population Served

The maximum capacity would be 25 individuals with genders separated, regardless of whether they are a couple. The focus would be on assisting individuals and couples over the age of 18. Five of these 25 slots would be reserved for PEH who Northglenn patrol officers encounter while on shift who need sheltering for the night. The remaining 20 slots would be available to individuals who would be required to have some sort of employment or community connection for them to utilize during the day.

In addition, requiring employment or community connection (day center, friends and family, or educational training) as a criterion would also help mitigate any concerns that PEH would be lingering at E.B. Rains Jr. Memorial Park and the surrounding area during the day while the shelter is closed.

Operating Hours

Unlike SWAP, the proposed shelter would operate every night for a maximum of 120 nights. The shelter would be open at 7 p.m. and close at 7 a.m. There can be some flexibility on these times, dependent on the work hours of those utilizing the shelter and weather. However, the shelter would never be open for 24 hours.

Intake

There would be an initial intake in December 2021. However, the same 20 individuals would be able to utilize the shelter during this period of operation. Therefore, it would not be a traditional “first-come, first-served” shelter.

Referrals would be received through the City’s Crisis Response Unit (CRU) and Adams County outreach workers.

Patrol officers would have a consistent place to direct PEH in the City of Northglenn. CRU would be responsible for assessing where those individuals can shelter the next night.

Location

The gymnasium, showers, lockers and landing outside of the gymnasium of the former rec center would be utilized for this shelter. The rest of the building would be locked or otherwise cordoned off.

Facility Rules

- Participants must leave the facility by 7 a.m. every morning.
- Animals are not allowed besides service animals.
- No drugs or alcohol use allowed in the facility.
- No weapons are allowed.

If individuals do not follow these rules, they would not be allowed to utilize this shelter.

Should individuals exit the shelter due to behavior or because they were able to secure housing, CRU could then offer the space to other individuals who meet the criteria. Capacity of the shelter should never exceed 25 individuals total, with five of those spots reserved for police patrol referrals.

Meals

Meals would not be prepared inside the facility, as the former recreation center does not have a full-service kitchen. However, there is community opportunity to provide meals. Meals would be provided as community support, funding and DRM staff capacity allows for it.

Agreement

The former recreation center is currently insured by the City. The agreement requires DRM to carry additional liability insurance. It also stipulates a separate agreement should be entered by DRM and Adams County to secure funding in the amount of \$231,417. During Adams County's Nov. 22 study session, County Commissioners informally approved the funding. DRM would reimburse the City in utility costs up to \$23,400.

Community Feedback

Attachment 1 contains the letter inviting 2,673 of the surrounding businesses and residents, including multi-family homes, to an informational meeting about the proposed use. The letter was sent to the post office for delivery on Nov. 22. The letter was also emailed to individuals who have attended previous community meetings on homelessness, boards and commissions, Council, and the Homelessness Community Task Force. Due to the urgency of this program with the community already experiencing cold weather and the very limited time frame, the meeting was held on Dec. 1 at the former rec center. Overall, 58 people attended in-person, 69 watched the video recording as of Dec. 2, and 96 visits were made to the Open Town Hall forum, with 31 comments provided as of Dec. 2. Attachment 2 contains the comments from the online forum.

Frequently Asked Questions

1. How can the community help?
 - a. Though DRM would provide the staffing and management of the shelter, there are opportunities for the community to participate in blanket, clothing and meal drives.
2. What about other PEH who need shelter?
 - a. People experiencing homelessness would also have the option to participate in SWAP. This option is more suited for people who do not have a place to go during the day as residents are sheltered in hotel rooms until the temperature rises above 20 or 32 degrees depending on if it is snowing or not.
3. What happens when the temporary shelter closes?
 - a. Working with a manageable population of 20 consistent residents who are either working, going to school, or have community connections would provide a good opportunity to see these residents obtain stable housing. If they have not, other programs in Denver will be offered and assistance with applications will be available.
4. Would case management be provided?
 - a. Yes. Northglenn's Community Resource Navigator and Co-Responders would be available to work with the residents staying in the program.
5. What about families that have children?
 - a. These families would be referred to Adams 12 Five Star Schools, which can provide resources through the federal McKinney-Vento Homeless Assistance Act.
6. What happens if there are safety issues?
 - a. The Northglenn Police Department would be utilized in emergency situations. DRM staff have backgrounds in shelter management to ensure proper safety protocols to prevent and address any potential safety issues.
7. How can we ensure that individuals will not be hanging out during the day?
 - a. DRM and CRU would do their best to take referrals for residents who have a place to go during the day. These are residents who are working in the community, have

- a car to utilize during the day, are taking work trainings, or have community connections such as friends and family.
8. How can we ensure that other individuals who hear of the shelter will not be lined up trying to get in?
 - a. Utilizing the knowledge of DRM’s employees who are used to running much larger operations will help in this. Having CRU members available to assist with transportation to other shelters or get people in the SWAP program will also help with this situation.
 9. Would intoxicated individuals be allowed to stay at the shelter?
 - a. The program would be a harm reduction model. No drugs and alcohol can be used on campus. If an individual is intoxicated or under the influence at check-in, this does not prevent the individual from staying at the shelter. This approach is in line with most shelters’ rules and regulations.
 10. The City is currently working on plans for Phase 2 of the Civic Center in partnership with Continuum Partners. Has Continuum been notified?
 - a. The City does not yet have a Redevelopment Agreement with Continuum Partners. The City remains the owner of the property, however, City Manager Heather Geyer has informed them, and they have no concerns.

BUDGET/TIME IMPLICATIONS

Funding for this program would be received by DRM directly from Adams County in the amount of \$231,417. The City would be reimbursed for utility costs from DRM up to \$23,400. This program would start contingent on DRM’s ability to provide staffing and purchase necessary supplies and equipment.

STRATEGIC PLAN GOALS

This proposal would directly support Council Strategic Objective 5.2 in regard to homelessness: Effectively manage homelessness by meeting the needs of people experiencing homelessness while not impeding on the quality of life of residents and businesses.

STAFF RECOMMENDATION

Staff recommends approval of CR-142, a resolution that, if approved, would temporarily designate the former recreation center as an Emergency or Community Center Operations Facility, authorize the use of the facility as a temporary shelter, and authorize the Mayor to execute the Agreement with Denver Rescue Mission on behalf of the City.

STAFF REFERENCE

If Council members have any questions, please contact Rupa Venkatesh, Assistant to the City Manager, at rvenkatesh@northglenn.org or 720.376.8069.

ATTACHMENTS

1. Dec. 1 meeting invitation
2. Open Town Hall feedback
3. Presentation



City of Northglenn
11701 Community Center Drive
Northglenn, CO 80233
P: 303-451-8326
F: 303-450-8708
northglenn.org

Nov. 22, 2021

Dear Northglenn Businesses and Residents,

Northglenn City Council is considering a temporary use of the old recreation center located at 11801 Community Center Drive for winter housing from December 2021 through March 2022. You are invited to an informational meeting about the proposed temporary use:

6 p.m., Wednesday, Dec. 1
OLD Northglenn Recreation Center
11801 Community Center Drive, Northglenn CO 80233

What is the proposal?

There is a proposal to use the old recreation center as a **temporary winter housing option for up to 25 individuals in a very limited capacity**. Twenty users could apply for short-term overnight stay with a referral from community partners (the 20 would be the same participants for the season, not different people each night); five spots would be open to individuals referred by the Northglenn Police Department. Individuals would only be allowed in the building during evening/night hours; no loitering during the day would be allowed. This use would be one-time only and temporary through March 2022.

Why is this proposal under consideration?

To support persons experiencing homelessness in Northglenn. In Adams County, homelessness has rapidly increased by at least 40 to 45% since the COVID-19 pandemic. During the 2020-2021 cold weather season, there were at least 800 unsheltered. This year one of the major Adams County cold weather care programs will not operate, leaving a big gap in services for some of the most vulnerable in our city.

When will City Council make their final decision on this proposal?

At the regular Council meeting on Monday, Dec. 6. City Council would like to hear from community members.

Who will fund and run the program?

Adams County would provide the funding for this program and the Denver Rescue Mission would operate it.

Why is it one-time temporary use, December 2021-March 2022 only?

The old Northglenn recreation center is slated for a public-private development project. However, the redevelopment agreement is still in progress, so the old recreation center is still owned by the city. There was no planned use of the facility this winter until this request. The use would only be for this winter.

Please attend the meeting to learn more.

The meeting will also be livestreamed on www.youtube.com/cityofnorthglenn. A recording will be available at the same website after the meeting. You may also reference information at www.northglenn.org/oldrectempuse

Questions or feedback?

Contact Rupa Venkatesh, Assistant to the City Manager, at rvenkatesh@northglenn.org or 720.376.8069

1. How can the community help?

Though the Denver Rescue Mission (DRM) will provide the staffing and management of the shelter, there are opportunities for the community to participate in blanket, clothing and meal drives. In addition, DRM is a non-profit organization so donations are tax deductible.

2. What about People Experiencing Homelessness (PEH) who need shelter but are unable to use this program?

PEH will also have the option to participate in the Adams County SWAP (Severe Weather Activation Plan). This option is more suited for people who do not have a place to go during the day as residents are sheltered in hotel rooms until the temperature rises above 20 or 32 degrees depending on if it is snowing or not.

3. What happens when the temporary shelter closes?

Working with a manageable population of 20 consistent residents who are either working, going to school, or have community connections would provide a good opportunity to see these residents obtain stable housing. If they have not secured housing, other programs in Denver will be offered and assistance with applications will be available.

4. Will case management be provided?

Yes. Northglenn's Crisis Response Unit (CRU) will be available to work with the residents staying in the program.

5. What about families that have children?

These families will be referred to Adams 12 Five Star Schools, which can provide resources through the federal McKinney-Vento Homeless Assistance Act.

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The Northglenn Police Department will be utilized in emergency situations. DRM staff have backgrounds in shelter management to ensure proper safety protocols to prevent and address any potential safety issues.

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DRM and CRU will do their best to take referrals for residents who have a place to go during the day. These are residents who are working in the community, have a car to utilize during the day, are taking work trainings, or have community connections such as friends and family.

8. How can we ensure that other individuals who hear of the shelter will not be lined up trying to get in?

Utilizing the knowledge of DRM's employees who are used to running much larger operations will help in this. Having CRU members available to assist with transportation to other shelters or get people in the SWAP program will also help if this situation arises.

9. Will intoxicated individuals be allowed to stay at the shelter?

The program will be a harm reduction model. No drugs and alcohol can be used in the facility or adjacent property. If an individual is intoxicated or under the influence at check-in, this does not prevent the individual from staying at the shelter. This approach is in line with most shelters' rules and regulations. This program will work closely with the Northglenn Police Department to address any safety issues.

10. How will this impact the future use of the old recreation center?

It will not impact future use of the site. Negotiations and research are still underway for the public-private development project. This temporary program will end long before any physical action is taken on the old recreation center.

Name not available (registered)

December 2, 2021, 11:14 AM

I couldn't attend the meeting or watch it live. I watched the replay and that was the absolute worst video production I've ever watched. Maybe instead of painting rainbows on sidewalks and putting up virtue signaling, "woke" banners on public utility poles, the city should have used that money to upgrade their technical equipment. As far as the "old rec temp proposal", this is just another band aid for a government caused problem. You can't point to any program that has had any significant impact on fixing the homeless problem. I could even argue that most of the government "solutions" have only created more problems or made situations worse. Nothing I heard, from what I could hear because the quality was so bad, ensured that the homeless problem in Northglenn wouldn't get worse. The homeless problem has been getting worse which shows none of the current solutions are working. Those that will argue that "Covid" made it worse would be wrong. Covid only makes people sick, not lose their homes. The government caused people to lose their jobs and subsequently their homes. I have lived in Northglenn for about 40 years, 30+ as a homeowner. The crown jewel of Northglenn, EB Rains Park, has become an embarrassment. The maintenance of the park this last year was horrendous and the homeless trash only added to the problem. The road to hell is paved with good intentions. This won't solve anything and could exacerbate our problems. I want REAL solutions, not band aids but Northglenn's City Council is a joke so not holding my breath.

[Support this statement](#)**Adam A (registered)**

December 1, 2021, 6:39 PM

Question for the live meeting: How many staff members are on site when PEH would be at the shelter?

Who votes on the approval of this measure? (I think you answered this, but the live stream cuts out every 10-20 seconds)

What steps is the City of Northglenn taking to mitigate the increase in crime related to PEH now and in the future? Does the City think that this measure will help address the rise in crime in the immediate area?

Is this shelter provided each night through March or just on cold nights?

[Support this statement](#)**Message from City of Northglenn Open Town Hall Admin**

2 staff members from Denver Rescue Mission will be on site at all times. This will equate to 4 different staff members/night plus a site lead as there will be two shifts during the operating hours of 7pm-7am.

City Council will vote on a resolution allowing for this use on Dec. 6.

Council has created the Northglenn Crisis Response Unit (CRU). This is one step towards dealing with the complex issues people experiencing homelessness (PEH) bring to an area. The CRU works closely with the Northglenn PD to provide services to people experiencing hardship in an effort to identify safe and appropriate places for PEH to go. Examples have been to enter unsheltered residents into long term transition housing programs, safe parking programs throughout the area, short term shelters, and into their own permanent stable housing. By providing resources for PEH to exit the streets, the intended goal is to also have calls for service regarding PEH decrease.

The program would operate all nights through March 2022.

Name not available (registered)

December 1, 2021, 6:38 PM

Question for the live meeting: Is the city aware of any limitations that the police force has in enforcing laws prohibiting loitering and similar acts?

[Support this statement](#)



Message from City of Northglenn Open Town Hall Admin

Yes. Trespassing limitations on private property are related to posted or verbal notice that the conduct is prohibited. Trespassing limitations on public property are related to the time restrictions of use.

Name not available (registered)

December 1, 2021, 6:36 PM

Question for the live meeting: What happens if something changes with a PEH during the coming months that might disqualify them during the initial interview process?

[Support this statement](#)



Message from City of Northglenn Open Town Hall Admin

The individual would be unable to utilize the program.

Name not available (registered)

December 1, 2021, 6:34 PM

Question for the live meeting: What steps should nearby businesses take if they observe loitering or other suspected bad acts?

[Support this statement](#)



Message from City of Northglenn Open Town Hall Admin

Businesses should call the Northglenn Police Department at the non-emergency number (303.288.1535). If there is an emergency, please contact 911.

Name not available (registered)

December 1, 2021, 6:29 PM

Question for the live public meeting: Does the City of Northglenn have long-term plans in place to address the needs of PEH?

[Support this statement](#)



Message from City of Northglenn Open Town Hall Admin

City Council created the Homelessness Community Task Force to provide recommendations on addressing the complex needs of PEH. More information on the Task Force is available here: https://www.northglenn.org/residents/homelessness_task_force.php . The Crisis Response Unit also works closely with PEH by providing case management services to connect them to appropriate resources. In addition, there are several regional efforts underway. Adams County and the City are part of the national Built for Zero movement and we meet weekly to case conference and find solutions for individuals that have been identified as homeless, right now with the focus on veterans. The City is also part of regional discussions on how to utilize American Rescue Plan Act (ARPA) funding to address long-term needs.

Octavia Cordova (registered)

December 1, 2021, 5:56 PM

Here is a little Put a finger down activity to help people think about this situation:

Put a finger down if you didn't know where you were going to live.

Put a finger down if you've ever had to survive outside through a snow storm or below freezing temperatures

Put a finger down if you were ever scared to accept materials you needed to survive

Put a finger down if you have a disability, mental or physical, but you could never get the support you need to survive.

Put a finger down if your only source of heat is or has ever been only a candle or the clothes on your back.

Put a finger down if you had to be separated from your child in order to make sure they had shelter.

Put a finger down if you've ever had to live out of your car.

Put a finger down if you've seen someone you care about die in front of you.

Put a finger down if you have been robbed of everything you own.

Put a finger down if you have ever been arrested for just sleeping on a park bench.

Put a finger if you have lost limbs due to the elements.

Put a finger down if you are a veteran but you still can't get access to housing and health care.

Put a finger down if you've ever had your ID, birth certificate, and ss card lost or stolen but didn't have an address to use to get either them back.

Put a finger down if you have chronic pain but can never get the health care you need.

Put a finger down if you ever had to hide from your employer that you didn't have shelter.

Put a finger down if you have ever needed a wheelchair but couldn't get one.

These are real things that our community members are experiencing.

If you've put fingers down I want you to think about how a supportive community that cared about you regardless of your needs would have helped you in your time of need. Think about how you would have been able to process those situations if the community you lived in had resources that were easily accessible.

If you didn't put any fingers down I want you look inward and listen. Two ears, one mouth. Being thankful is not enough. If you are thankful that you have never experienced these things then I need you to dig deeper and find the compassion and empathy to help someone you may never know.

Someone's life Is depending on this shelter.

[Support this statement](#)

Name not available (unclaimed)

December 1, 2021, 5:20 PM

I support this effort. Housing costs and rising and wages aren't keeping pace. The least we can do is keep our neighbors out of the extreme cold. Thank you, Northglenn!

Name not available (registered)

December 1, 2021, 4:06 PM

Our household is 100% not in favor of this. We live close to E.B Rains and have stopped walking/visiting the park with our children. We no longer feel safe and comfortable in doing so. We have resided in the same house for over 15 years and over the past few years, ever since the police station has been relocated this park has gone down hill. The park is littered with trash and shopping carts full of trash and belongings from homeless, empty alcohol bottles thrown on the ground/ in bushes, homeless sleeping in bushes. We have seen tents in the park and homeless have slept there overnight. This is no longer a family friendly park and we fear with opening up the the old rec center to house individuals who cannot stay there during the day will only invite them to hang out in the park and add to the mess that already exists. Although space is limited to 20 consistent residents, what will be done to prevent those who are turned away from migrating to the park? Not all will willingly board a bus to another shelter. From reading other statements, it appears those who are in favor do not reside near E.B. Rains and do not see the impact homeless have had within the area. It isn't just about the additional cost we as a community will take on in taxes to fund this, it is a safety concern above all else!

[Support this statement](#)

Name not available (registered)

December 1, 2021, 3:13 PM

I 100% disagree with this solution, this is a Band-Aid for homelessness in our little community. We are obviously not equipped to handle the homeless issue, what is the solution? Oh just put them up in an abandoned building and of course feed them, provide security and a place to sleep when they aren't out panhandling at the park of my grocery store. We have had a major increase in the homeless population and what have we done to improve that situation? Nothing that I have seen other than our amazing police department forcing them to pack up their tents located around EB Rains park. My suggestion instead of a temporary fix is to ship them somewhere better suited for handling the homeless population. Numerous major cities have and are doing that right now. It's Colorado, yes its going to snow, but the weather is nice in Oregon, Washington State and California, plus they are more accepting of the homeless.

On a side note I live extremely close to EB Rains park, I quit going there due to the presence of the homeless. Yesterday one of them walked down my street yelling at everyone that he's in charge and he's ready to fight. I am glad my kids are grown up, but fear for my neighborhood kids that play outside daily.

David Rapier (registered)

December 1, 2021, 12:48 PM

The homeless situation is in the City of Northglenn whether we want to admit it or not as a Community. As a result we need to step forward and offer solutions that work for everyone and support those in need. This is an excellent use of the old rec center that will have no negative impacts

upon businesses and surrounding neighborhoods. I would like to add that the City Council consider at this time to add six car camping spots at the same time in the parking lot of the old recreation center to be operated by Good Samaritan Church and volunteers who have had several meetings towards this goal over several months. This will provide an excellent and safe opportunity to show that supporting car camping in a very limited capacity, in an area with zero impact to the surrounding neighborhood's, is manageable and beneficial to those in need as well. The old rec center building will be able to provide the safe resources necessary with showers, restrooms, possible computer station, kitchen, counseling, etc... that all parties will be in need of to transition into future housing and full time employment.

Thank you for taking the time to consider our suggestion,
David and Debbie Rapier
Northglenn Residents

[Support this statement](#)

[Name not shown](#) (registered)

December 1, 2021, 11:14 AM

The collaboration between AdamsCounty, Denver Rescue Mission and the City of Northglenn allows specific expertise to create a sustainable model. Additionally, there is opportunity to create a long term plan for the individuals who participate in this program.

[Support this statement](#)

Sunny Hoagland (registered)

November 30, 2021, 1:15 PM

This is a fantastic use of dry, clean and warm space to provide for our homeless. I fully support this initiative and would love to see it develop into something even better. I would like to see more people taken in (couples, families, pets), daytime services provided and the motion to take this temporary shelter into something permanent. Northglenn should have it's own permanent homeless shelter. The fact that we don't is travesty, but I love seeing Northglenn taking initiative to provide equity to those who need it most. Makes me feel so proud to live here.

1 Supporter

[Support this statement](#)

[4 Connected Statements](#)

Name not available (unclaimed)

November 30, 2021, 1:06 PM

I'm not in favor of this proposal. If you're looking to downgrade our city you need to lower our taxes. I already don't feel comfortable taking a walk or taking a bike ride with my daughter with the increase in the homeless within the city of Northglenn (street corner, rural streets/neighborhoods). Hard to believe there were no discussions on how to best utilize the building as the new Rec Ctr was being developed. Tear it down and add a parking lot.

Christina Sharkady (registered)

November 30, 2021, 12:59 PM

Bravo Northglenn! I am so happy you've made a significant step forward in providing resources that are in need. No one should have to find out what it is like to sleep on a sidewalk let alone in freezing temperatures. Do not be discouraged by the nay sayers. They are grumpy and will only say "of course we want them to have shelter, just not here." This is an excellent location though with its proximity to our police station. Let's focus on helping people get back up rather than continuing to pretend they're invisible and ignore it.

1 Supporter

[Support this statement](#) [4 Connected Statements](#)

Name not available (registered)

November 30, 2021, 10:53 AM

I disagree with this proposal 100% and it should not be implemented by the Northglenn City Council. The informational page provided by the city is biased to push the proposal forward and needs to be addressed.

The 40-45% increase in homelessness is for Adams County, that means this would create a destination for homeless to come to the city. There is already a problem with daytime loitering at EB Rains, 104th and Huron and 104th and Melody. Nobody drives through a City with people sleeping under trees at a major intersection or park and says "This looks like a great place to live." The police cannot do anything about this because feelings get hurt.

Adams County is funding the effort, but where does the money come from? It comes from taxpayers and should not be spent this way. Unless there is a magical machine that spits out \$100 bills, even Federal Government grants are funded by the people through taxes that are paid.

The Denver Rescue Mission will run the facility, great! Have any council members been downtown lately? Denver has become a third world country with increased crime and unsafe living conditions in the surrounding neighborhood. Less than a week ago a staff member was stabbed at the Mission downtown, this is not an atmosphere we want in Northglenn. On top of that, you ask for a tax deductible donation to support the Mission during a time with massive inflation. People are having a harder time than ever making ends meet.

A FAQ asks "What happens if there are safety issues?"- My wife no longer goes to the 7-11 on 104th because she doesn't feel safe due to the people loiter there daily. There will be safety issues caused by passing this, guaranteed. According to the September 2021 NGPD report crime in the City is already up over the last year. The report lists robbery up 50%, assault up 54%, burglary up 23%, vehicle theft up 75% and homicide up 200%. Per The Denver Post crime section, these are numbers consistent with the Par Hill neighborhood which is where the Denver Rescue Mission is located. The City has already done their part by spending a mind blowing \$10,000 on hotel room vouchers via a grant, which is still taxpayer dollars.

This is a terrible idea for the city and is not something that should be voted on by city council, if anything it should be voted on by the citizens.

[Support this statement](#)

Tina F (registered)

November 30, 2021, 10:21 AM

I fully support this initiative. The need is so great (especially with certain programs not being available this year) and we have a vacant, functional, warm space to utilize. It would be foolish *not* to use the old rec center to help our own community members. I am thankful for the work the Crisis Response Unit is doing to identify individuals who meet the criteria and would most benefit from a consistent place to stay overnight for a few months. I am also thankful that the Denver Rescue Mission will be lending their expertise in managing the location, and that the Northglenn Police Department will be available to address safety issues while also being fully aware of the situation and program in the event they might be called. The unknown always invites a little more risk for escalation, so I'm glad that the city, county, DRM, and PD are collaborating to provide something PEH truly deserve. Great job. Please, please move forward with this plan.

2 Supporters

[Support this statement](#) [7 Connected Statements](#)

Name not available (registered)

November 30, 2021, 10:04 AM

I fully support any measure that gives people a safe space, especially during winter, when it is especially dangerous to live on the streets. I wish there were more spots available, knowing the need can't fit the demand, knowing wages are stagnant, evictions are up, and rent is unaffordable all across the state, but definitely in Northglenn. I myself must take on roommates so I don't find myself on the street. It's a constant fear and stress to be able to live on the bare minimum, even with a roof over my head. I am transgender as well, and worry so much for my queer family, much more likely to live on the streets than other demographics. I hope gender neutral bathrooms will make it into the conversation about shelters, as a matter of immense safety for our trans neighbors. I worry there is a lack of empathy recently though, and do not have high hopes my fellow neighbors will agree.

2 Supporters

Support this statement [7 Connected Statements](#)

Name not available (unclaimed)

November 30, 2021, 9:27 AM

I think this is a wonderful idea! I appreciate that city leadership has looked at this issue and proposed a (temporary) solution. That said, I also wonder how the cap at 20 people was decided (and if there is an option to increase that) and why no daytime shelter. I would like to see the shelter timeline extended as long as it remains a city property.

Name not available (unclaimed)

November 30, 2021, 9:02 AM

Great idea.

Brett Schager (registered)

November 29, 2021, 9:58 PM

I think this is a great idea. I think 25 individuals sounds way too low compared to the need and the space available. Why can't they stay during the daytime? Will case management support long-term housing stability, not just a temporary stay? Will mental health needs be provided for?

1 Supporter

Support this statement [4 Connected Statements](#)



Message from City of Northglenn Open Town Hall Admin

This program is specifically designed to assist PEH who have employment or a community connection during the daytime so a daytime center is not needed. The City's Crisis Response Unit will be providing case management which includes assisting with housing stability and mental health resources.

Taryn Walsh (registered)

November 29, 2021, 4:53 PM

What a creative way to utilize a resource that we already have. I am proud to be part of a city that would take this approach and believe that, even if it is just for a short period, this will be impactful on the challenges that our community is facing. I see this as a win-win as it helps those in our community to feel supported and less desperation means less crime.

1 Supporter

Support this statement [4 Connected Statements](#)

Jennifer Kindred (registered)

November 29, 2021, 3:45 PM

Fantastic idea everyone! Thank you for working toward this option. Five stars to the brains behind this. Make it happen!

1 Supporter

Support this statement [4 Connected Statements](#)

Mark Bromley (registered)

November 29, 2021, 1:28 PM

I'm concerned about the screening process and the vetting by law enforcement. Exactly what criteria are we looking at? To house 25 people which will eventually include more and this can be illegal aliens and refugees because of human disasters created by the Biden Regime. Legally speaking the Denver Rescue Mission offers legal services. Which means there is a legal avenue that telling these residents to vacate after the cold season may not be possible. With other concerns of Adams County tiny home program and urban camping initiatives along with EV charging stations becoming a plausible means for homeless RV's to camp over night at the Community Center because they are recharging for hours on end.

I do know we need to establish a fixed means to create stable housing to fix the homeless situation. But that comes with improving our Economy increasing jobs and supporting our American people. Creating stable housing but in undeveloped areas.

I do not object to the temporary housing of USA citizens and lawful residents for the poor weather conditions. However this doesn't seem like a solution just a loss of focus to a difficult issue created by the Obama/Biden Regimes. With the Border crisis and refugee problems being exasperated by the Biden stupidity and ignorance this problem becomes even more serious as to the vetting processes. As we all know Northglenn is a Sanctuary City and that term is loosely defined as it has allowed felons to terrorize our good residents.

I'm also concerned because this means a higher increase of homeless camping out and rave parting the 1979 tunnel underpass behind the Cracker Barrel. Along with increased crime and hostile activities at the EB rains park and turning the 120th and Washington shops into an increasingly homeless habitat in Northglenn. I'm sure this is good for the Blood Donation place. Seriously I see the location of this facility use a problem with abuse of this program just round the corner.

With the Council approval of graffiti in and vandalism in the City Park. I really see this becoming more harmful than good. I even see the negative impact to businesses in the immediate area.

On top of that. This building has a kitchen, showers, restrooms, and industrial, commercial lighting. Meaning that Northglenn Taxpayers are going to pay unusually higher rates to provide this old community center as a homeless refuge. However it's not just US Residents we are talking about. I heard it on the council. You are waiting for Biden to tell you how many illegal aliens from the border, how many cages for people, how many refugees are coming to Northglenn. Being that you are screening the homeless means there is a political objective in the misuse of this building. I do not believe this is a safe environment for this activity and has a high risk involved to the community.

If Northglenn is unable to put these people with jobs, good incomes, and a home they can pay on their own. Then your plan here is already a failure.

1 Supporter [Support this statement](#)

Name not available (registered)

November 29, 2021, 12:58 PM

My family has lived in Northglenn just over 7 years, right off of EB Rains, and we have noticed the increase in the homeless population in the park. We think utilizing the Rec Center as a safe haven for them is a great idea!

In discussions with our neighbors, they are very worried about what kind of taxes we will be paying for this, is it possible to discuss that? And is it possible to discuss the comparison of taxes being paid for them staying in the rec center, versus if they were only put up in hotel rooms for the night(s)?

In my opinion, using the building seems like a cheaper route, and why not use the building before it is torn down anyway.

I do not like how my neighbors have compared these people to vermin and dogs "who if you give a bone will keep taking"

This is a temporary way to keep these people alive through the cold months. They are humans, not dogs or vermin, they have the right to live just like any one of my neighbors.

Every single person is just one bad day away from being homeless, and if they think they are that much higher than anyone else, I feel bad if that day comes to them....

2 Supporters [Support this statement](#) [5 Connected Statements](#)

Name not available (registered)

November 29, 2021, 10:15 AM

I am curious to see how this works. I think this is a great way to help the Homeless. To bad it cannot continue after this winter. Is there anyone looking for empty spaces that this program could utilize after this year. I find it hard to believe that there are not any empty buildings Northglenn to accommodate this after this year.

[Support this statement](#)

Name not available (registered)

November 29, 2021, 9:03 AM

I am in full support!

[Support this statement](#)

Rachel Hudson (registered)

November 29, 2021, 8:57 AM

This is such a great idea, Northglenn!

[Support this statement](#)

Denise Clarke (registered)

November 25, 2021, 6:50 AM

Since Cold Weather Care at Crossroads Church will not be able to assist with this outreach this winter, I am glad that Northglenn has the opportunity to reach out to PEH. I have concerns about the safety of other PEH if someone arrives and is intoxicated. How many times will this be allowed? If residents are properly vetted and understand the expectation, it shouldn't happen at all if they are told "once and you're out." My other concern is that the location is directly across from E.B. Rains Jr. Park

and a number of our young and elderly residents do visit during the winter. It is well known that PEH individuals hang out there and have caused safety concerns. I am sure that DRM will not be there to assist. I don't want to see our City park lose all the charm that Parks & Rec have created there for all of Northglenn to enjoy. While I so appreciate our Police Department for all they do for us in Northglenn, I don't want them to have to be over burdened by this new program. I truly believe that the NPD has suffered enough this last two years.

[Support this statement](#)

Julie Schilz (registered)

November 24, 2021, 11:42 AM

Thank you to the city staff for their research and planning for this idea. I think it is an idea that reflects Northglenn as a community that helps those in need. It is a great use for space during the upcoming cold winter months. I appreciate the collaboration with the Denver Rescue Mission, the CRU program and the Northglenn Police department. There has been thoughtful consideration of various scenarios to consider. I very much hope this proposal proceeds with City Council approval and I would welcome the opportunity to be supportive of the Northglenn residents who utilize the program. I hope that this generates additional collaborations for our citizens to have support, safety and stability.

1 Supporter [Support this statement](#) [1 Connected Statement](#)

Name not available (registered)

November 23, 2021, 9:08 AM

I think it is a GREAT idea!!

[Support this statement](#)

ONE-TIME TEMPORARY COLD WEATHER PROGRAM

Rupa Venkatesh

*Assistant to the
City Manager*

720.376.8069

rvenkatesh@northglenn.org

Jessica Hulse

*Crisis Response Unit
Program Manager*

720.822.0558

jhulse@northglenn.org

Special Meeting

Dec. 6, 2021



**CITY OF
Northglenn**

PURPOSE

- **Overview of the program**
- **Summary of community feedback**
- **Council approval of CR-142 – Qualified Emergency Use and agreement between the City and Denver Rescue Mission**

GENERAL OVERVIEW

- **One-time, temporary use of former recreation center as a winter housing program for People Experiencing Homelessness (PEH)**
- **Will be activated all nights from December 2021 through March 2022**
- **Maximum capacity of 25 individuals**
- **Operating hours of 7 p.m. to 7 a.m.**
- **Operated by Denver Rescue Mission, funded by Adams County**

IDENTIFIED NEED

- **Northglenn has no emergency shelter on cold nights for Police to utilize when working with PEH.**
- **Residents who work and who are experiencing homelessness have added barriers entering Adams County's Severe Weather Activation Plan (SWAP).**

WHY DENVER RESCUE MISSION?

- **Started in 1892 to serve people experiencing homelessness and poverty**
- **Operates three shelters, one day center, two transitional shelters, and a distribution center**
- **Bonus: Vice President of Operations is a Northglenn resident!**

CRITERIA

- **18 years and older**
- **Must have employment OR community connection – attending school or educational training, day center or friends/family**
- **Referred by Crisis Response Unit (CRU), Adams County street outreach team, or Northglenn Police**

INTAKE AND CHECK-IN PROCESS

- **Doors open at 7 p.m.**
- **Check in with staff for the evening**
- **Meet with case management through CRU staff**

CITY RESPONSIBILITIES

- **Provide facility access**
- **Identify PEH referrals**
- **Case management with CRU**

DENVER RESCUE MISSION RESPONSIBILITIES

- **Staffing the program**
- **Operation management**
- **Custodial services**
- **Contractor for maintenance and snow removal**

MEASURING SUCCESS

- **How many PEH exited the program?**
- **What were the reasons for exit?**
 - **Entered into transitional housing, permanent supportive housing, assisted living facility, etc.**
- **Were they able to connect to resources successfully through case management?**
- **How many nights of homelessness were deferred?**

FREQUENTLY ASKED QUESTIONS

- **How can the community help?**
- **What about other PEH who need shelter?**
- **What happens when the temporary shelter closes?**
- **Will case management be provided?**
- **What about families with children?**

FREQUENTLY ASKED QUESTIONS

CONT'D

- **What happens if there are safety issues?**
- **How can we ensure that individuals will not be hanging out during the day?**
- **How can we ensure that other individuals who hear of the shelter will not be lined up to get in?**
- **Will intoxicated individuals be allowed to stay?**
- **Has Continuum been notified?**

COMMUNITY FEEDBACK

- **Nov. 22 – 2,673 invites were mailed out**
- **Additional emails sent to Council, previously interested parties, boards and commissions.**
- **Online Open Town Hall forum opened**
- **Dec. 1 – Community meeting at former rec center**

TIMELINE

- **Nov. 22 : County approved funding for \$231,417 directly to Denver Rescue Mission**
- **Dec. 1 : Community meeting**
- **Dec. ? : Program starts**
- **Jan. 10: Quarterly homelessness update provided to Council**

QUESTIONS?



CITY OF
Northglenn

SPONSORED BY: MAYOR LEIGHTY

COUNCILMAN'S RESOLUTION

RESOLUTION NO.

No. CR-142
Series of 2021

Series of 2021

A RESOLUTION TEMPORARILY DESIGNATING THE CITY'S FORMER RECREATION CENTER AS AN "EMERGENCY OR COMMUNITY CENTER OPERATIONS FACILITY" AND APPROVING AN AGREEMENT WITH THE DENVER RESCUE MISSION TO OPERATE THE FORMER RECREATION CENTER AS A TEMPORARY COLD WEATHER SHELTER

WHEREAS, Adams County (the "County") is experiencing a crisis of homelessness which is made worse by a shelter bed deficit;

WHEREAS, the County has made available funding in the amount of Two Hundred Thirty-One Thousand Four Hundred Seventeen Dollars (\$231,417.00) to open up and operate a temporary cold weather shelter in the City of Northglenn's former recreation center for up to twenty-five (25) people experiencing unsheltered homelessness ("PEUH") in Adams County;

WHEREAS, the City is able and willing to make the site of the City's former recreation center available for a temporary cold weather shelter (the "City Facility") based on the imminent need for such space, and the ability of the City Council to designate the former recreation center as an "Emergency or Community Operations Facility" for purposes of the site serving as a temporary facility in order to accommodate twenty-five (25) total residents, consisting of twenty (20) consistent residents, and five (5) spaces available for PEUH encountered by law enforcement overnight during extreme weather; and

WHEREAS, the Denver Rescue Mission is able and willing to operate the temporary cold weather shelter in the City Facility.

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF NORTHGLENN, COLORADO, THAT:

Section 1. The recitals set forth above are hereby incorporated herein by this reference.

Section 2. The City Council hereby temporarily designates the City's Former Recreation Center as an "*Emergency or Community Center Operations Facility*" pursuant to the City's Unified Development Ordinance, and hereby authorizes the use of the City's Former Recreation Center as a temporary shelter for PEUH, subject to the provisions of the Agreement with the Denver Rescue Mission as more particularly described in Section 3 of this Resolution.

Section 3. The Agreement between the City of Northglenn and the Denver Rescue Mission regarding the Operation of a Temporary Cold Weather Shelter in the Former Northglenn

Recreation Center, attached hereto as Exhibit 1, is hereby approved and the Mayor is authorized to execute same on behalf of the City of Northglenn.

DATED, at Northglenn, Colorado, this _____ day of _____, 2021.

MEREDITH LEIGHTY
Mayor

ATTEST:

JOHANNA SMALL, CMC
City Clerk

APPROVED AS TO FORM:

COREY Y. HOFFMANN
City Attorney

AGREEMENT BETWEEN CITY OF NORTHGLENN AND THE DENVER RESCUE MISSION REGARDING THE OPERATION OF A TEMPORARY COLD WEATHER SHELTER IN THE FORMER NORTHGLENN RECREATION CENTER

THIS AGREEMENT is entered this _____ day of _____, 2021, between the City of Northglenn, Colorado (the "City") and the Denver Rescue Mission, a Colorado Nonprofit Corporation (the "Denver Rescue Mission"). The City and the Denver Rescue Mission may be collectively referred to herein as the "Parties".

RECITALS

WHEREAS, Adams County is experiencing a crisis of homelessness which is made worse by a shelter bed deficit;

WHEREAS, due to the COVID-19 pandemic and other factors, homelessness has rapidly increased and in the 2020-2021 cold-weather season, there were at least 800 people experiencing unsheltered homelessness ("PEUH");

WHEREAS, the County has available funding in the amount of Two Hundred Thirty-One Thousand Four Hundred Seventeen Dollars (\$231,417.00) to open up and operate a temporary cold weather shelter in the City of Northglenn's former recreation center for PEUH in Adams County;

WHEREAS, the City is able and willing to make the site of the City's former recreation center available for a temporary cold weather shelter (the "City Facility") commencing December 2021 and continuing through March 31, 2022, in order to accommodate twenty-five (25) total residents, consisting of twenty (20) consistent residents and five (5) spaces available for PEUH encountered by law enforcement overnight during extreme weather.

WHEREAS, the Denver Rescue Mission is able and willing to operate the temporary cold weather shelter in the City Facility in a manner that will prioritize residents that have a hard time accessing the Severe Weather Activation Plan (SWAP), have somewhere to go during the daytime hours when not using the temporary cold weather shelter, and could benefit from having a stable place to sleep; and

WHEREAS, the Parties desire to memorialize their respective obligations regarding the funding and operation of the temporary cold weather shelter in the City Facility.

NOW, THEREFORE, in consideration of the mutual covenants contained herein and other good and valuable consideration, the receipt and adequacy of which are hereby acknowledged, the Parties agree as follows:

1. Obligations of the City.

A. The City shall provide the City Facility for a temporary cold weather shelter, subject to the following conditions:

- i. Such City Facility shall only be accessible to PEUH and available for such use between the hours of 7:00 p.m. to 7:00 a.m. each day from December 2021 and continuing through March 31, 2022;
- ii. The maximum capacity of PEUH shall be limited to twenty-five (25) people each night, and
- iii. The Parties hereto shall assure that the operation of the City Facility shall have no adverse impacts on the neighboring properties to the City Facility, as more particularly described in the operation of the City Facility in Section 3 below.

B. The City further agrees to provide case management services through the City's Crisis Response Unit ("CRU") and, as necessary, may provide referrals for PEUH.

C. The City shall maintain insurance coverage on the City Facility as more particularly set forth in this subparagraph C. The City agrees to procure and maintain, at its own cost, a policy, or policies of insurance sufficient to insure the City Facility against all liability, claims, demands, and other obligations assumed by the City pursuant to this Agreement. All coverages shall be continuously maintained to cover all liability, claims, demands, and other obligations assumed by the City by ownership of the City Facility, and any obligations assumed under this Agreement, but such policies shall be secondary to the policies of insurance maintained by the Denver Rescue Mission for staffing, managing, and operating the temporary cold weather shelter. The insurance maintained by the City for the City Facility shall be no less than the monetary limitations provided by the Colorado Governmental Immunity Act, Colo. Rev. Stat., §§ 24-10-101, et seq.

2. Obligations of the Denver Rescue Mission.

A. The Denver Rescue Mission shall staff, manage and operate the temporary cold weather shelter in the City Facility, including the cost of paying for six (6) shelter staff to rotate between two (2) shifts, a full-time shelter director, custodial services, mat/bedding, cleaning supplies, utility reimbursement, laundry services, radios, and contracted services for any repairs such as electrical, plumbing, and heating needs within the City Facility. The management and operation of the City Facility by the Denver Rescue Mission subject to the following conditions and criteria:

- i. All PEUH using the City Facility shall be at least eighteen (18) years of age or older;
- ii. All PEUH using the City Facility must have employment or have a community connection to the City of Northglenn, including, by way of example, but not limited to, attending school in Northglenn, attending educational training in Northglenn,

having access to a day center in the City of Northglenn, or having identifiable friends or family in the City of Northglenn;

- iii. Sleeping quarters shall be divided by gender identity and sleeping mats will be at least six (6) feet apart to mitigate the spread of COVID-19; and
- iv. Said PEUH shall be referred to the City Facility by CRU, the Adams County street outreach team, or the Northglenn Police Department.

B. The Denver Rescue Mission shall reimburse the City for utility expenses incurred by the City for use of the City Facility in an amount not to exceed \$23,400.00, which expenses shall be billed by the City to the Denver Rescue Mission in the same manner as the City bills other City utility customers.

C. The Denver Rescue Mission shall further provide custodial services in the City Facility.

D. The Denver Rescue Mission is responsible hiring a contractor for any repairs such as electrical, plumbing and heating needs within the City Facility as well as snow removal. Repair work and snow removal shall be in an amount not to exceed \$45,000.00.

E. The Denver Rescue Mission shall maintain insurance coverage set forth below during the term of this Agreement.

- i. Denver Rescue Mission agrees to procure and maintain, at its own cost, a policy, or policies of insurance sufficient to insure against all liability, claims, demands, and other obligations assumed by Denver Rescue Mission pursuant to this Agreement. Such insurance shall be in addition to any other insurance requirements imposed by this Agreement or by law. Denver Rescue Mission shall not be relieved of any liability, claims, demands, or other obligations assumed pursuant to this Agreement by reason of its failure to procure or maintain insurance, or by reason of its failure to procure or maintain insurance in sufficient amounts, durations, or types.

- ii. Denver Rescue Mission shall procure and maintain the minimum insurance coverages listed below. Such coverages shall be procured and maintained with forms and insurers acceptable to the City. All coverages shall be continuously maintained to cover all liability, claims, demands, and other obligations assumed by Denver Rescue Mission pursuant to this Agreement. In the case of any claims-made policy, the necessary retroactive dates and extended reporting periods shall be procured to maintain such continuous coverage.

- a. Worker's Compensation Insurance to cover obligations imposed by applicable laws for any employee engaged in the performance of work under this Contract, and Employer's Liability Insurance with minimum limits of five hundred thousand dollars (\$500,000) each incident, five hundred thousand dollars (\$500,000) disease-

policy limit, and five hundred thousand dollars (\$500,000) disease-
each employee.

- b. Commercial general liability insurance with minimum combined single limits of one million dollars (\$1,000,000) each occurrence and two million dollars (\$2,000,000) general aggregate. The policy shall be applicable to all premises and operations. The policy shall include coverage for bodily injury, broad form property damage (including completed operations), and personal injury (including coverage for contractual and employee acts). The policy shall contain a severability of interests provision.
- iii. The policy required by this subparagraph D. shall be endorsed to include the City and the City's officers and employees as additional insureds. Every policy required above shall be primary insurance, and any insurance carried by the City shall be excess and not contributory insurance to that provided by Denver Rescue Mission. No additional insured endorsement to the policy required by this Agreement shall contain any exclusion for bodily injury or property damage arising from completed operations. Denver Rescue Mission shall be solely responsible for any deductible losses under any policy required above.
- iv. The certificate of insurance provided pursuant to this Agreement shall be completed by Denver Rescue Mission's insurance agent as evidence that policies providing the required coverages, conditions, and minimum limits are in full force and effect, and shall be reviewed and approved by the City prior to commencement of the Agreement. No other form of certificate shall be used. The certificate shall identify this Agreement and shall provide that the coverages afforded under the policies shall not be cancelled, terminated, or materially changed until at least thirty (30) days prior written notice has been given to the City.
- v. Failure on the part of Denver Rescue Mission to procure or maintain policies providing the required coverages, conditions, and minimum limits shall constitute a material breach of agreement upon which the City may immediately terminate this Agreement.
- vi. The parties hereto understand and agree that the City, its officers, and employees, are relying on, and do not waive or intend to waive by any provision of this Agreement, the monetary limitations or any other rights, immunities, and protections provided by the Colorado Governmental Immunity Act, Colo. Rev. Stat., §§ 24-10-101, et seq., as from time to time amended, or otherwise available to the City and its officers or employees.

3. Non-Assignability. Neither this Agreement, nor any of the rights or obligations of the parties hereto, shall be assigned by any party without the written consent of the other parties hereto.

4. Agreement Contingent on Funding from Adams County. The Parties understand and agree that this Agreement is contingent on the Denver Rescue Mission receiving funding in the amount of Two Hundred Thirty-One Thousand Four Hundred Seventeen Dollars (\$231,417.00) (the “Funding”), which Funding shall be appropriated by the County and immediately available for the Denver Rescue Mission to satisfy its obligations hereunder.

5. Term; Termination.

A. This Agreement shall commence in December 2021, and shall continue through March 31, 2022, unless terminated as set forth below in subparagraph B. of this Section 5.

B. The City may, at its sole discretion, terminate this Agreement by providing the Denver Rescue Mission with seven (7) days advance written notice of termination of this Agreement in the event the operation of the City Facility has negative impacts on the operation of other adjacent City buildings, including, but not limited to, the Northglenn City Hall or the new Northglenn Recreation Center, Senior Center and Parsons Theater. The Denver Rescue Mission may, at its sole discretion, terminate this Agreement by providing the City with seven (7) days advance written notice of termination. In the event the Agreement is terminated by the City or the Denver Rescue Mission's issuance of said written notice of intent to terminate, Denver Rescue Mission shall be responsible for working with Adams County to seek reimbursement for all work previously authorized and completed prior to the date of termination.

6. Workers without Authorization.

A. Certification. By entering into this Agreement, Denver Rescue Mission hereby certifies that, at the time of this certification, it does not knowingly employ or contract with a worker without authorization who will perform work under the Agreement and that the Denver Rescue Mission will participate in either the E-Verify Program administered by the United States Department of Homeland Security and Social Security Administration or the Department Program administered by the Colorado Department of Labor and Employment in order to confirm the employment eligibility of all employees who are newly hired for employment to perform work under this Agreement.

B. Prohibited Acts. Denver Rescue Mission shall not:

- i. Knowingly employ or contract with a worker without authorization to perform work under this Agreement; or
- ii. Enter into a contract with a subcontractor that fails to certify to Denver Rescue Mission that the subcontractor shall not knowingly employ or contract with a worker without authorization to perform work under this Agreement.

C. Verification.

- i. Denver Rescue Mission has confirmed the employment eligibility of all employees who are newly hired for employment to perform work

under this Agreement through participation in either the E-Verify Program or the Department Program.

- ii. Denver Rescue Mission shall not use the E-Verify Program or the Department Program procedures to undertake pre-employment screening of job applicants while this Agreement is being performed.
- iii. If Denver Rescue Mission obtains actual knowledge that a subcontractor performing work under this Agreement knowingly employs or contracts with a worker without authorization who is performing work under the Agreement, Denver Rescue Mission shall:
 - a. Notify the subcontractor and the City and County within three (3) days that Denver Rescue Mission has actual knowledge that the subcontractor is employing or contracting with a worker without authorization who is performing work under the Agreement; and
 - b. Terminate the subcontract with the subcontractor if within three (3) days of receiving the notice required pursuant to this Agreement, the subcontractor does not stop employing or contracting with the worker without authorization who is performing work under the Agreement; except that Denver Rescue Mission shall not terminate the contract with the subcontractor if during such three (3) days the subcontractor provides information to establish that the subcontractor has not knowingly employed or contracted with a worker without authorization who is performing work under the Agreement.

D. Duty to Comply with Investigations. Denver Rescue Mission shall comply with any reasonable request by the Colorado Department of Labor and Employment made in the course of an investigation conducted pursuant to C.R.S. § 8-17.5-102(5)(a) to ensure that Denver Rescue Mission is complying with the terms of this Agreement.

7. Miscellaneous.

- A. The City and the Denver Rescue Mission are separate, independent entities and shall maintain such status throughout.
- B. It is understood and agreed that this Agreement is intended to facilitate cooperation between the Parties, but nothing in this Agreement shall be construed to establish a separate legal entity and, except as set forth herein, this Agreement does not authorize any Party to act for another for any other purpose whatsoever.
- C. Notices. Any notices required or permitted by this Agreement shall be in writing and shall be deemed to have been sufficiently given for all purposes if hand-delivered, sent by certified mail or registered mail, postage and fees prepaid, addressed to the Party to whom such notice is to be given at the address set forth on the signature page below, or at such other address that been previously furnished in writing, to the, the City and the Denver Rescue Mission. Such notice shall be deemed to have been given when deposited in the United States mail.

- D. Paragraph Captions. The captions of the paragraphs are set forth only for the convenience and reference of the City and the Denver Rescue Mission and are not intended in any way to define, limit, or describe the scope or intent of this Agreement.
- E. Integration and Amendment. This Agreement represents the entire agreement between the Parties with regard to the subject matter of this agreement and there are no oral or collateral agreements or understandings. This Agreement may be amended only by an instrument in writing signed by the Parties. If any provision of this Agreement is held invalid or unenforceable, no other provision shall be affected by such holding, and all of the remaining provisions of this Agreement shall continue in full force and effect.
- F. Governing Law. This Agreement shall be governed by the laws of the State of Colorado.
- G. Venue. Venue for any actions under this contract shall be in Adams County, Colorado.

IN WITNESS WHEREOF, the City and the Denver Rescue Mission have caused this Agreement to be executed as of the day and year first above written.

CITY OF NORTHGLENN, COLORADO

By: _____
Meredith Leighty, Mayor

ATTEST:

Johanna Small, CMC, City Clerk

DENVER RESCUE MISSION

By:

HOMELESSNESS UPDATE

Regular meeting

Feb. 28, 2022

Rupa Venkatesh

Assistant to the City Manager

720.376.8069

rvenkatesh@northglenn.org

Jessica Hulse

Community Resource Navigator

720.822.0558

jhulse@northglenn.org



CITY OF
Northglenn

PURPOSE

To provide City Council with an update on homelessness efforts underway.

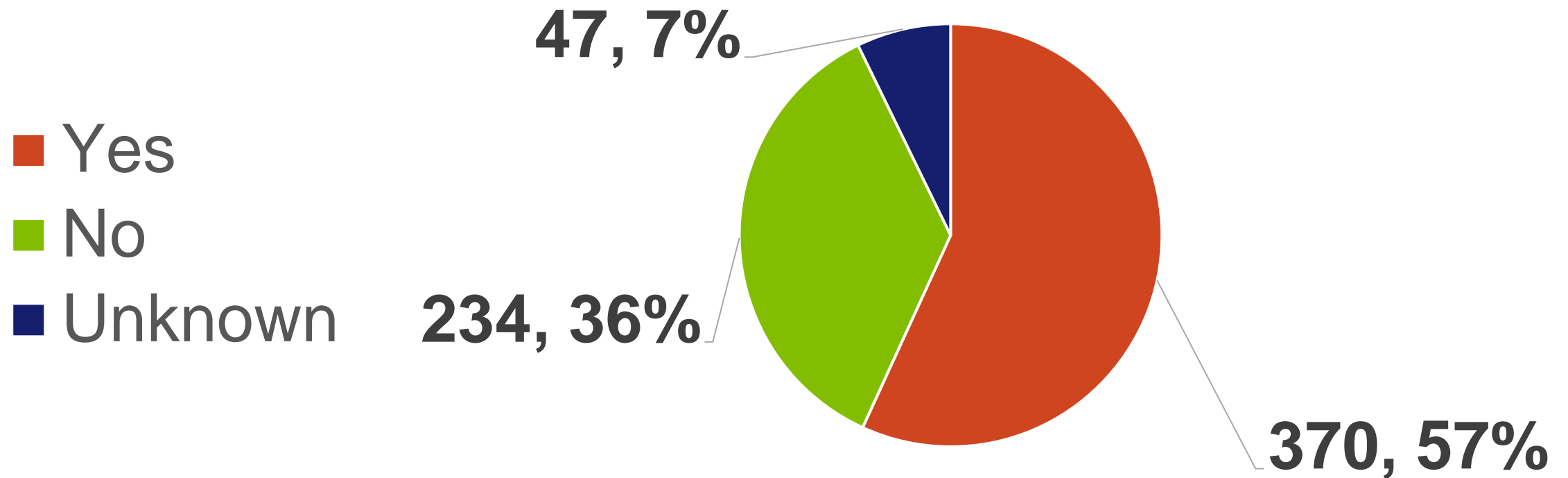
2021 SWAP FINAL REPORT

- **Overview of the Severe Weather Activation Plan (SWAP)**
- **Total cost for 2020-2021 cold weather season: \$403,994.15**
- **In 2021, Council contributed \$10,000 towards the program**
- **8,300+ nights of unsheltered homelessness averted**

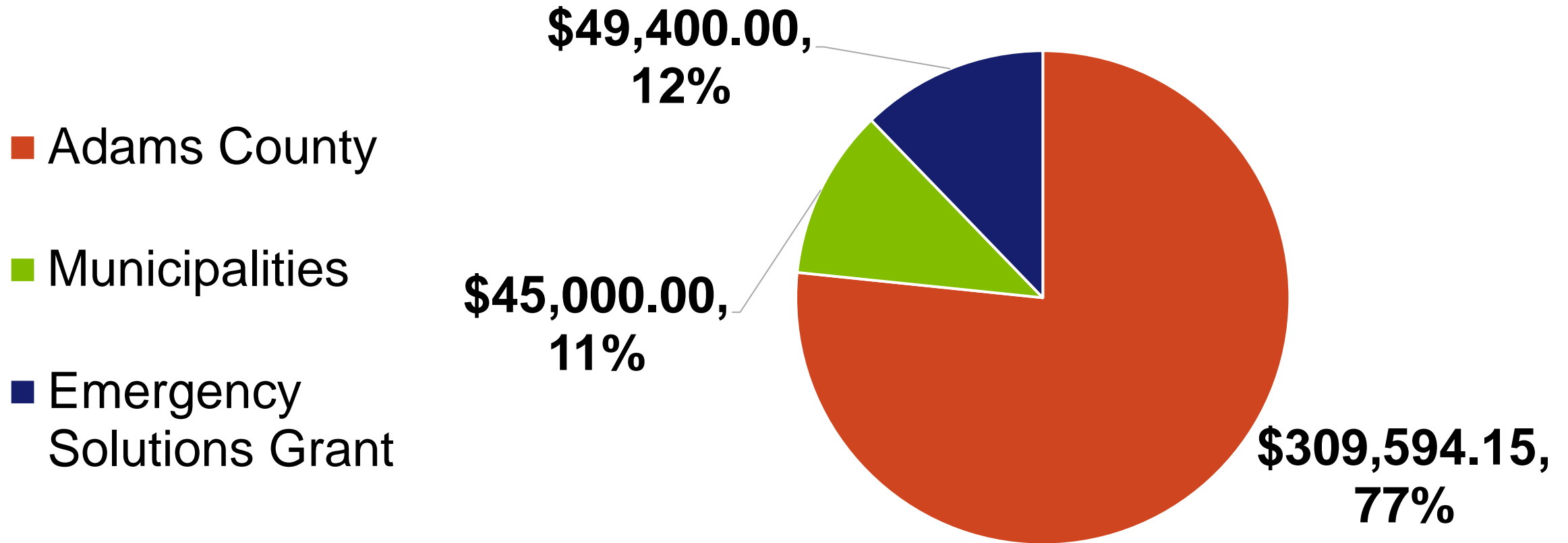
2021 SWAP FINAL REPORT

CONT'D

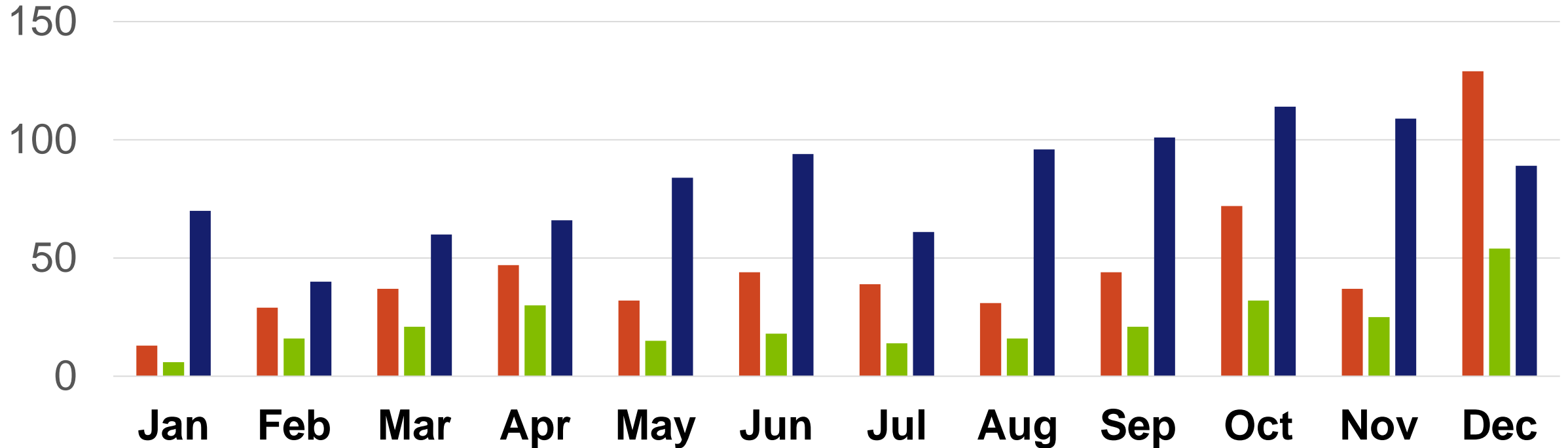
Is This Your First Time Experiencing Homelessness?



SWAP SOURCES OF INCOME



2021 NORTHGLENN DATA



- # of Interactions by Community Resource Navigator (CRN)
- # of Individuals (CRN data)
- # of Interactions by PD

WINTER HOUSING PROGRAM UPDATE

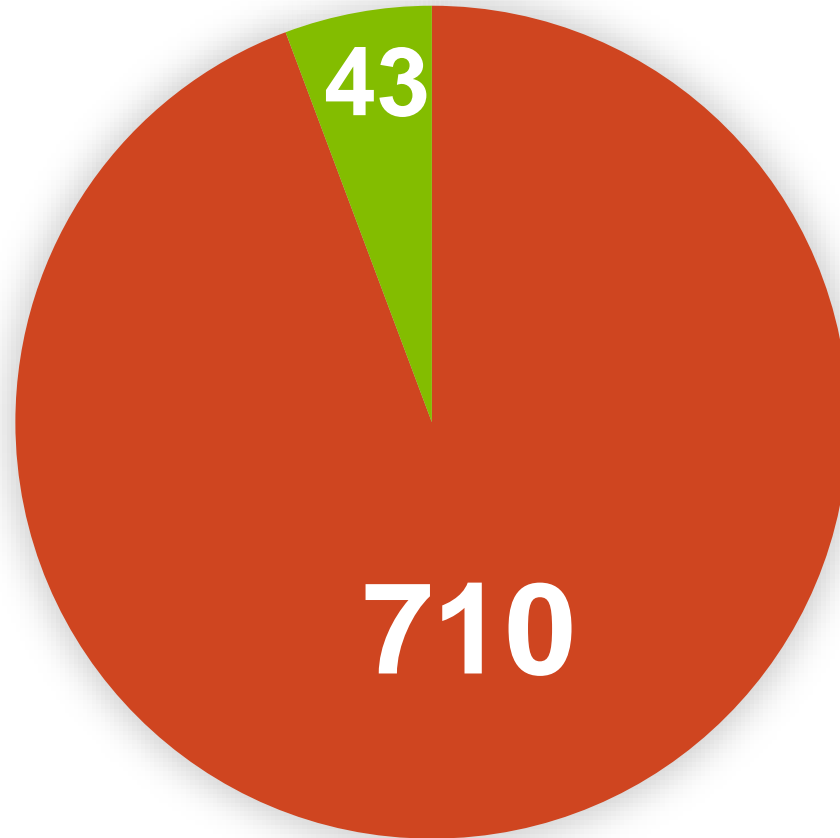
12/15/21 through 2/15/22

- **65 individual participants**
- **753 nights of averted homelessness**

WINTER HOUSING PROGRAM UPDATE

753 Unsheltered Nights Averted

CONT'D

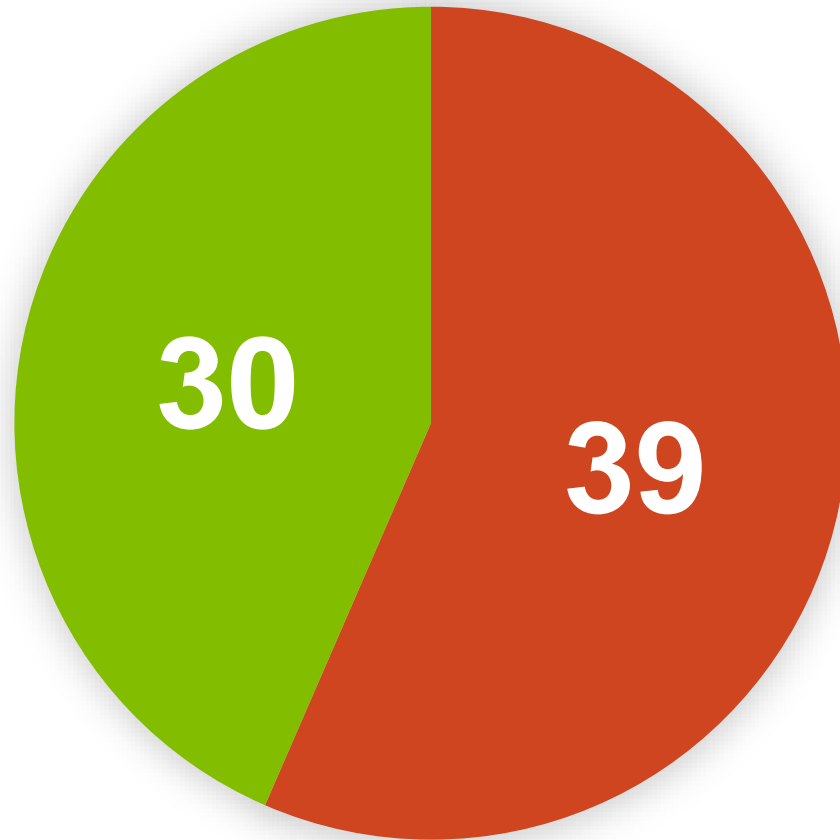


- By Participant
- By Emergency Drop Off

WINTER HOUSING PROGRAM UPDATE

Participant Source

CONT'D

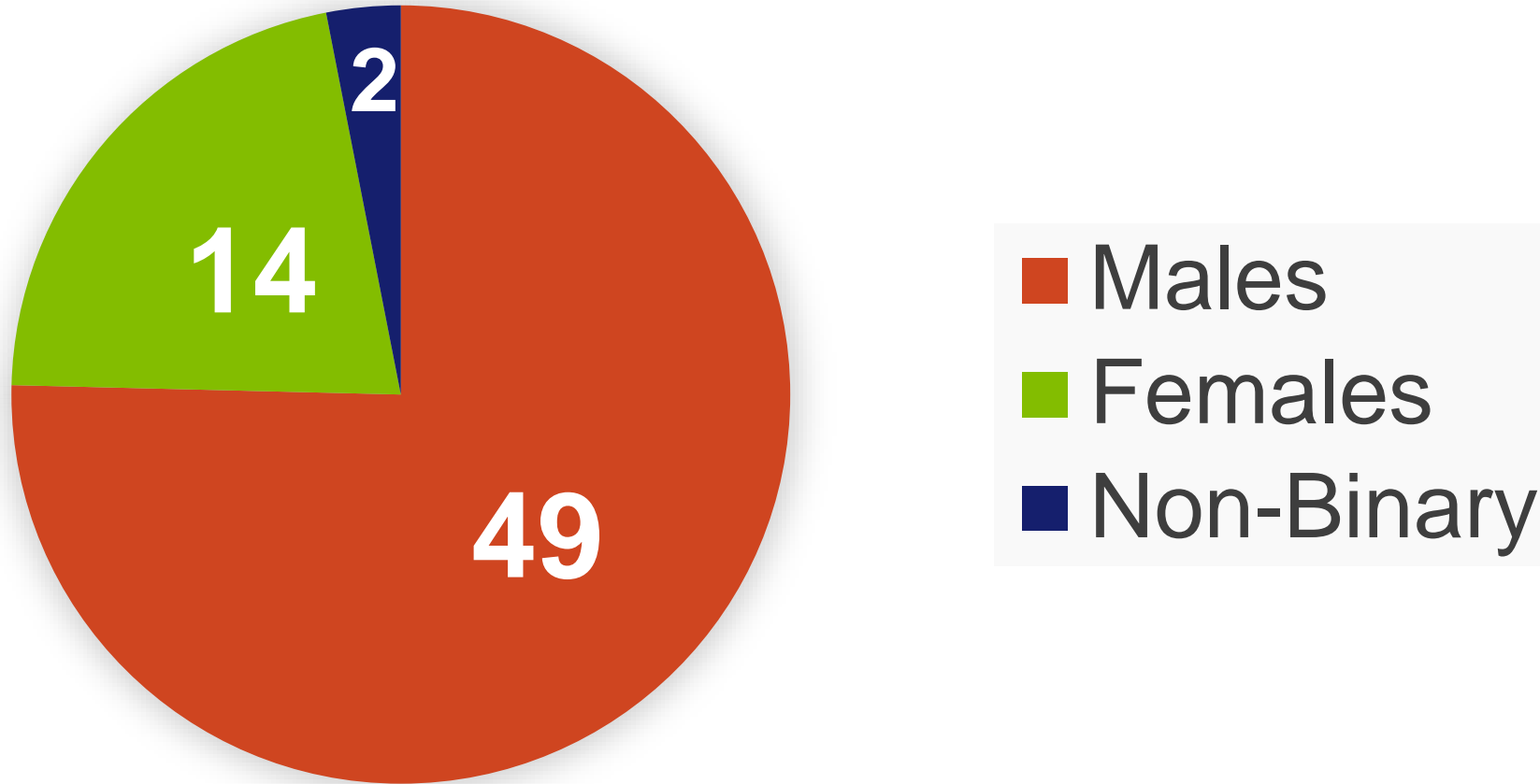


- Full-Time Participant
- Emergency Drop-Off

WINTER HOUSING PROGRAM UPDATE

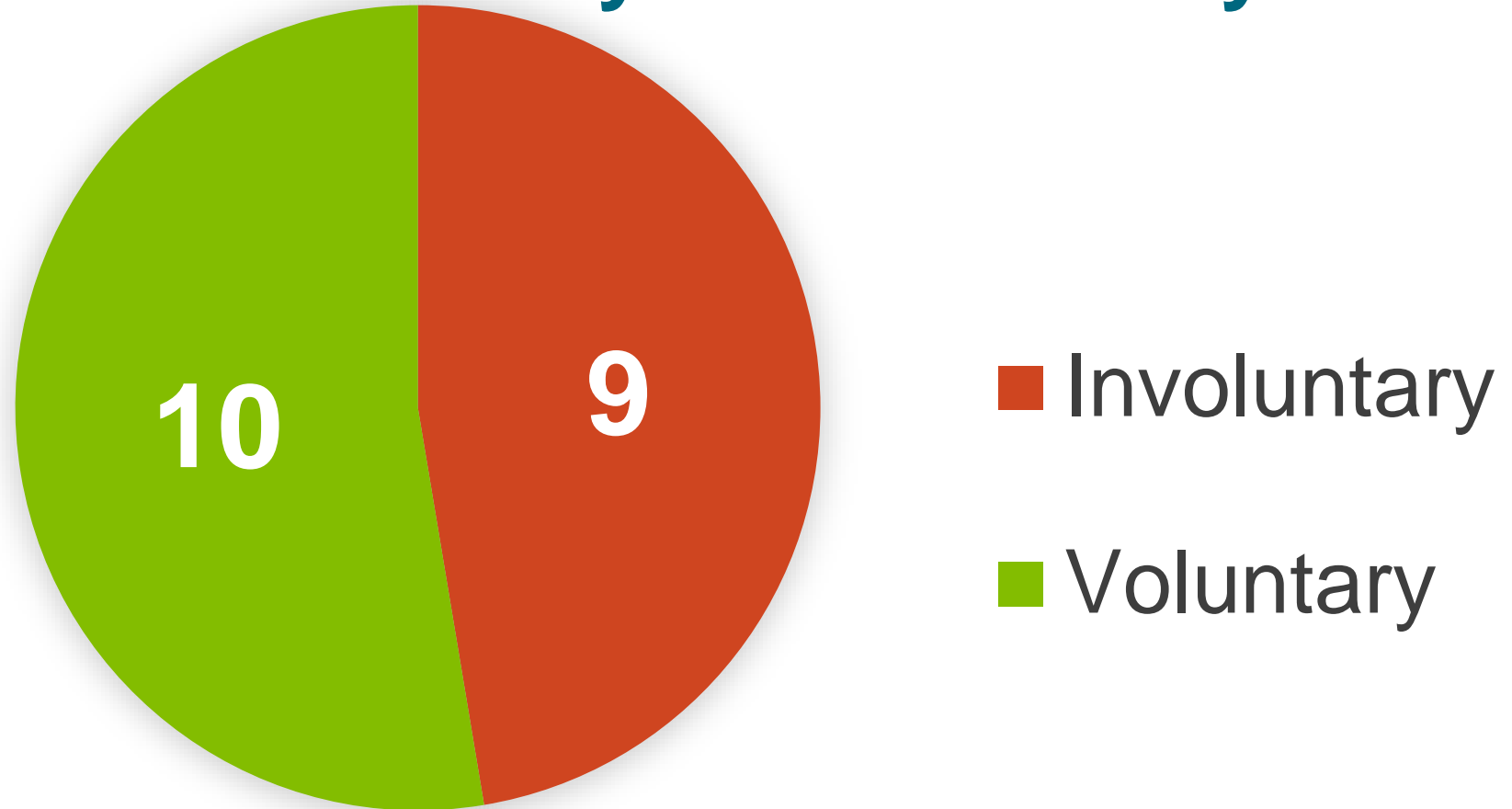
Participants by Gender

CONT'D



WINTER HOUSING PROGRAM UPDATE

Exits: Voluntary vs Involuntary **CONT'D**



WINTER HOUSING PROGRAM UPDATE

CONT'D

Reasons for Leaving

Voluntary:

- Time did not work with schedule
- Location did not work
- Relationship conflict
- Doubled up with friend
- Housed!

Involuntary:

- Attendance (7)
- Substance (1)
- Relationship Conflict (1)

Involuntary exits are given a pathway back if appropriate.

WINTER HOUSING PROGRAM UPDATE

CONT'D

Emergency Drop Off Resolutions

Emergency Drop Offs are offered case management the following work day. This time is spent finding an appropriate place for the person to go and feel safe.

- Provided local resources
- Assisted in reuniting with family members (3)
 - Assisted with medical care
 - Assisted with Behavioral Urgent Care
 - Assisted with Emergency Housing
 - Assisted with longer term shelter
 - Entered as a participant
- *It is the person's choice to engage in case management and some choose to leave before their meeting*

WINTER HOUSING PROGRAM UPDATE

CONT'D

Steps Forward in Social Support

Average per full time participant: 0.73

Steps forward include:

ID connection

SNAP connection

Phone

Church

Support Group

Substance Support

Physical Health Support

WINTER HOUSING PROGRAM UPDATE

CONT'D

Steps Forward in Employment

Average per full time participant: 0.8

Steps forward include:

Connection to Job Training

Connection to Employment

9 participants found employment

6 participants connected with job training

*This is where consistency has shown to help as longer term participants are more likely to connect to jobs while earlier exits have not had as high levels of success.

WINTER HOUSING PROGRAM UPDATE

CONT'D

Steps Forward in Housing

1 participant is fully housed

2 have identified housing

4 have identified how they will support housing

1 exited to live with a friend, unknown if that is stable

WINTER HOUSING PROGRAM UPDATE

CONT'D

Unexpected Win

Volunteers are loving the program! The CRU and Denver Rescue Mission have received many calls on how to donate, volunteer, or support the program. Dinners are consistently provided. Community members keep showing up to serve dinners. They are appreciated and it seems they enjoy having a service in the local community to help with.

CRISIS RESPONSE UNIT UPDATE

CRU Focus:

- **Friday office hours**
- **Winter Housing Program**
- **UniteUs Software**
- **Collaboration with Police, Neighborhood Services, Municipal Court, and Parks to meet needs of residents.**
- **Hiring Co-Responders:**
 - **2 full-time applicants are going through the process**

COUNCIL REQUEST

- **A barrier has been identified through the WHP of deposit and first month's rental assistance**
- **Council has allocated \$15k to SWAP**
- **Request to re-allocate to DRM for a rental assistance program for WHP participants**

LOOKING AHEAD

- **Regional MOU to address homelessness**
- **Hiring of Co-Responders**
- **Roll out of CRU (PSA, etc.)**
- **Croke Reservoir project**

QUESTIONS?



CITY OF
Northglenn