CITY MANAGER'S OFFICE MEMORANDUM #20-2022

DATE: March 14, 2022

TO: Honorable Mayor Meredith Leighty and City Council Members

THROUGH: Heather Geyer, City Manager

FROM: Rupa Venkatesh, Assistant to the City Manager //

SUBJECT: CR-61 — Denver Rescue Mission Contract Amendment to Extend Winter

Housing Program

PURPOSE

To consider CR-61, a resolution approving a contract amendment with the Denver Rescue Mission to extend the Winter Housing Program through April 15, 2022 and allocating \$15,000 to the Denver Rescue Mission to be used for rental assistance for Winter Housing Program participants.

BACKGROUND

In mid-November 2021, staff proposed a partnership between the City, Adams County, and the Denver Rescue Mission (DRM) to implement a temporary Winter Housing Program (WHP). Council approved Resolution No. 21-141 on Dec. 6, 2021, which approved a qualified emergency service declaration for the former recreation center and agreement with the DRM to operate the WHP. Adams County entered into a separate contract with DRM to fund the program in the amount of \$231,417.

When staff first proposed the WHP, the timeline for Council to approve a Redevelopment Agreement (RDA) with Continuum for the site as part of the Northglenn Civic Center Master Plan Phase II implementation was Feb. 28, 2022, with conveyance of the land 60 to 90 days after. Therefore, the hard stop to the WHP was March 31, 2022.

Opportunity

The RDA deadline has since shifted to June 27, 2022, and the WHP could be extended for an additional five months to Aug. 31, 2022. Staff has spoken with DRM and they are willing to continue to operate the WHP through this date. In addition, Adams County has approved additional funding in the amount of \$289,272, which will cover the additional five months through Aug. 31.

Community Input

This resolution would only extend the program through April 15 to give sufficient time for the public to provide input on extending the program through Aug. 31. On March 17, a community input meeting will be held in person at 6 p.m. in Council Chambers. It will also be live-streamed. Staff will provide an update on the program to include outcomes as well as gather public input on extending the WHP through Aug. 31. In addition, there is an Open Town Hall Forum on the City's website at www.northglenn.org/whpextension that will continue to be advertised on social media.

Outcomes

The WHP opened its doors on Dec. 15, 2021. Please refer to Attachment 1 for more information regarding the data and outcomes of the program from Dec. 15 to Feb. 15. Some highlights include:

65 participants

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- 753 unsheltered nights have been averted.
- The Crisis Response Unit has consistently provided case management to participants in connecting them to employment, social support, and housing.
- Seven participants have been housed or identified housing.
- WHP has the support of the Northglenn Police Department (NPD). NPD has utilized the program to drop off 30 individuals found on the streets in the middle of the night with nowhere to go. Having a shelter in the City has greatly relieved NPD's burden.
- There have been zero calls for services to the former rec center.
- Three of the NPD drop-offs have been reunited with out-of-state family members.
- Positive news coverage for the City, Adams County, and DRM

Community Response

There has been very positive feedback from the community regarding the WHP. Volunteers have provided meals on a regular basis and staff continues to field phone calls from residents who want to learn more or want to help. In addition, the CRU has received several phone calls from the community inquiring how they or a family member can gualify for the WHP.

Rental Assistance

In the 2022 Budget, Council approved an allocation of \$15,000 to go towards an Intergovernmental Agreement with Adams County for the Severe Weather Activation Program (SWAP). Staff has since found out that Adams County will not be requesting municipal contributions for the program this year.

CRU has identified a barrier for WHP participants as it relates to the inability to secure housing because of the requirements of apartment complexes to pay a rent deposit and first month's rent before signing a contract. As the WHP is operated by DRM, there is an opportunity to reallocate the \$15,000 to DRM to provide rental financial assistance to WHP participants. DRM already has a financial assistance program that can be utilized. CRU would assist participants who qualify in completing the paperwork and contacting landlords.

Council expressed support for this reallocation during the Feb. 28 Council meeting.

BUDGET/TIME IMPLICATIONS

There are no financial implications to the City. Per the previous agreement, DRM will continue to reimburse the City for utility expenses not to exceed \$2,925 for the time period of March 31-April 15.

Adams County will have a separate agreement with DRM to fund the program for the additional five months in the amount of \$289,272. The County's total investment in this program is \$520,689.

During its March 28 meeting, Council will consider extending the program through Aug. 31. Staff will provide information on the public input meeting, comments received on the Open Town Hall forum and any additional feedback received.

DRM will issue monthly invoices to the City for reimbursements for the rental assistance program to not exceed \$15,000.

STAFF RECOMMENDATION

Staff recommends approval of CR-61 to extend the Winter Housing Program through April 15, 2022 and allocate \$15,000 to the DRM rental assistance program. There has been very positive community feedback, proven successes, and a willing partner in DRM to continue operating the

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program. This is consistent with Council feedback during its Feb. 5 Council retreat ideation session to build upon the successes of the WHP.

STAFF REFERENCE

If Council members have any questions, please contact Rupa Venkatesh, Assistant to the City Manager, at rvenkatesh@northglenn.org or 720.376.8069.

ATTACHMENT

1. Winter Housing Program, Dec. 15 to Feb. 15 statistics

CR-61 — Denver Rescue Mission Contract Amendment to Extend Winter Housing Program

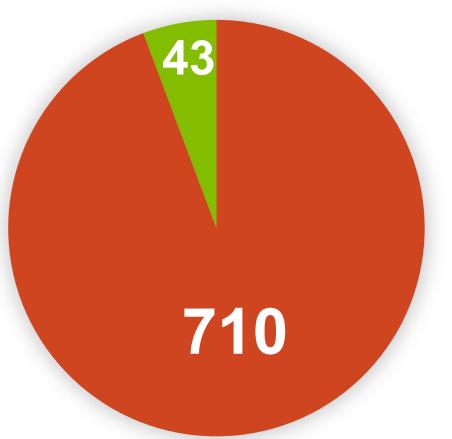
12/15/21 through 2/15/22

- 65 individual participants
- 753 nights of averted homelessness



753 Unsheltered Nights Averted

CONT'D

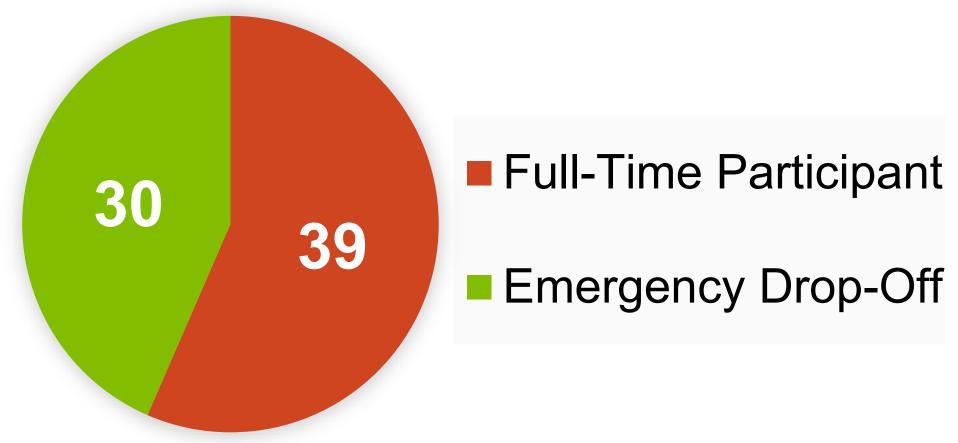


- By Participant
- By Emergency Drop Off





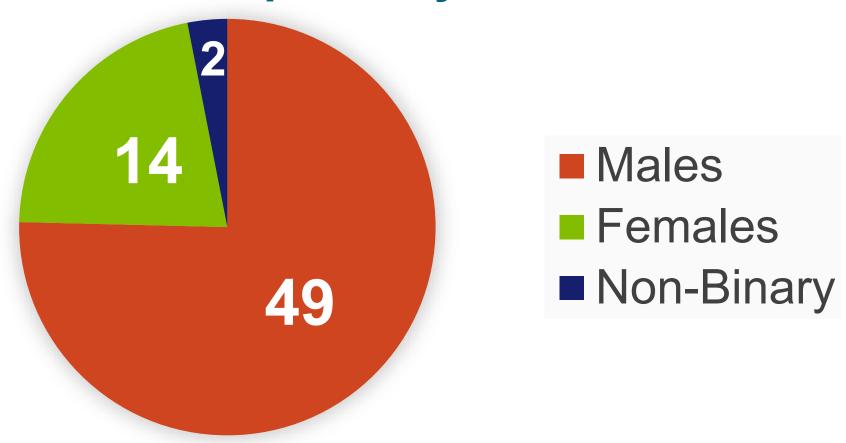
CONT'D





Participants by Gender

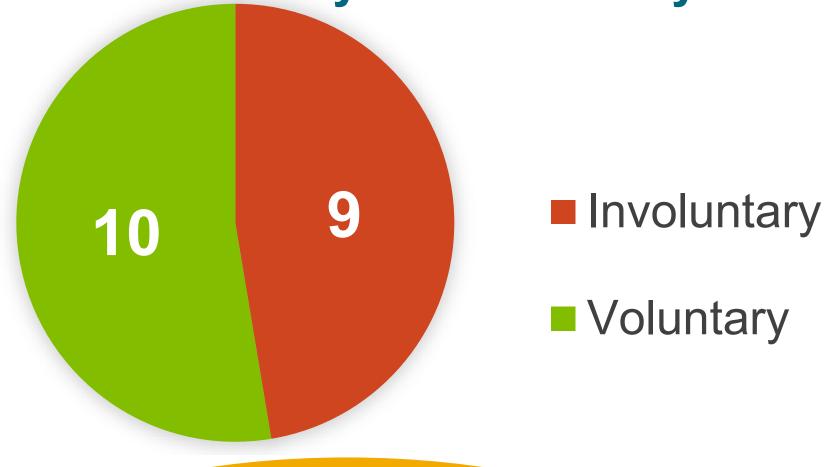
CONT'D





Exits: Voluntary vs Involuntary







CONT'D

Reasons for Leaving

Voluntary:

- Time did not work with schedule
- Location did not work
- Relationship conflict
- Doubled up with friend
- Housed!

Involuntary:

- Attendance (7)
- Substance (1)
- Relationship Conflict (1)

Involuntary exits are given a pathway back if appropriate.



CONT'D

Emergency Drop Off Resolutions

Emergency Drop Offs are offered case management the following work day. This time is spent finding an appropriate place for the person to go and feel safe.

- Provided local resources
- Assisted in reuniting with family members (3)
 - Assisted with medical care
 - Assisted with Behavioral Urgent Care
 - Assisted with Emergency Housing
 - Assisted with longer term shelter
 - Entered as a participant
- It is the person's choice to engage in case management and some choose to leave before their meeting



CONT'D

Steps Forward in Social Support

Average per full time participant: 0.73

Steps forward include:

ID connection

SNAP connection

Phone

Church

Support Group

Substance Support

Physical Health Support



CONT'D

Steps Forward in Employment

Average per full time participant: 0.8

Steps forward include:

Connection to Job Training

Connection to Employment

9 participants found employment6 participants connected with job training

*This is where consistency has shown to help as longer term participants are more likely to connect to jobs while earlier exits have not had as high levels of success.



CONT'D

Steps Forward in Housing

1 participant is fully housed

2 have identified housing

4 have identified how they will support housing

1 exited to live with a friend, unknown if that is stable



CONT'D

Unexpected Win

Volunteers are loving the program! The CRU and Denver Rescue Mission have received many calls on how to donate, volunteer, or support the program. Dinners are consistently provided. Community members keep showing up to serve dinners. They are appreciated and it seems they enjoy having a service in the local community to help with.



Series of 2022	Series of 2022
No. <u>CR-61</u>	
COUNCIL MEMBER'S RESOLUTION	RESOLUTION NO.
SPONSORED BY: MAYOR LEIGHTY	

A RESOLUTION CONTINUING THE TEMPORARY DESIGNATION OF THE CITY'S FORMER RECREATION CENTER AS AN "EMERGENCY OR COMMUNITY CENTER OPERATIONS FACILITY" AND APPROVING A BRIEF EXTENSION TO THE AGREEMENT WITH THE DENVER RESCUE MISSION TO OPERATE THE FORMER RECREATION CENTER AS A TEMPORARY COLD WEATHER SHELTER

WHEREAS, on December 6, 2021, the City Council approved Resolution No. 21-141, authorizing the Denver Rescue Mission ("DRM") to open up and operate a temporary cold weather shelter in the City of Northglenn's former recreation center for up to twenty-five (25) people experiencing unsheltered homelessness ("PEUH") in Adams County, and designating the City's former recreation center as being available for a temporary cold weather shelter (the "City Facility") based on the imminent need for such space, and the ability of the City Council to designate the former recreation center as an "Emergency or Community Operations Facility" (the "Winter Housing Program");

WHEREAS, the City through its partnership with Adams County and DRM now has the opportunity to extend the use of the City Facility on a temporary basis until April 15, 2022 for the Winter Housing Program, and pending a public engagement process, could continue the Winter Housing Program through and including August 31, 2022; and

WHEREAS, the City further has an opportunity to utilize Fifteen Thousand Dollars (\$15,000.00) that was previously allocated to an Intergovernmental Agreement with Adams County for the Severe Weather Activation Program ("SWAP") for use by DRM in a rental assistance program for those individuals utilizing the Winter Housing Program.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF NORTHGLENN, COLORADO, THAT:

- <u>Section 1</u>. The recitals set forth above are hereby incorporated herein by this reference.
- Section 2. The City Council hereby continues the temporary designation of the City's Former Recreation Center as an "Emergency or Community Center Operations Facility" pursuant to the City's Unified Development Ordinance, and hereby authorizes the use of the City's Former Recreation Center as a temporary shelter for PEUH, subject to the provisions of the Agreement with the Denver Rescue Mission as more particularly described in Section 3 of this Resolution.
- <u>Section 3</u>. The Agreement between the City of Northglenn and the Denver Rescue Mission regarding the operation of a Temporary Cold Weather Shelter in the Former Northglenn

FIRST AMENDMENT TO AGREEMENT BETWEEN CITY OF NORTHGLENN AND THE DENVER RESCUE MISSION REGARDING THE OPERATION OF A TEMPORARY COLD WEATHER SHELTER IN THE FORMER NORTHGLENN RECREATION CENTER

THIS FIRST AMENDMENT TO AGREEMENT BETWEEN CITY OF NORTHGLENN AND THE DENVER RESCUE MISSION REGARDING THE OPERATION OF A TEMPORARY COLD WEATHER SHELTER IN THE FORMER NORTHGLENN RECREATION CENTER (the "First Amendment") is entered this _____ day of ______, 2022, the City of Northglenn, Colorado (the "City"), and the Denver Rescue Mission, a Colorado Nonprofit Corporation (the "Denver Rescue Mission"). The City and the Denver Rescue Mission may be collectively referred to herein as the "Parties".

RECITALS

WHEREAS, on December 6, 2021, the Parties approved that Agreement between City of Northglenn and the Denver Rescue Mission regarding the Operation of a Temporary Cold Weather Shelter in the Former Northglenn Recreation Center (the "Original Agreement");

WHEREAS, the Original Agreement authorized the Denver Rescue Mission ("DRM") to open up and operate a temporary cold weather shelter in the City of Northglenn's former recreation center for up to twenty-five (25) people experiencing unsheltered homelessness ("PEUH") in Adams County, and designating the City's former recreation center as being available for a temporary cold weather shelter (the "City Facility") based on the imminent need for such space, and the ability of the City Council to designate the former recreation center as an "Emergency or Community Operations Facility" (the "Winter Housing Program"); and

WHEREAS, the Parties desire to amend the Original Agreement to provide a brief extension of the Winter Program through April 15, 2022,

NOW, THEREFORE, in consideration of the mutual covenants contained herein and other good and valuable consideration, the receipt and adequacy of which are hereby acknowledged, the Parties agree as follows:

- 1. Provided (a) that Adams County provides funding for the extension of time provided herein for the use of the Former Northglenn Recreation Center and (b) that the Denver Rescue Mission reimburses the City for utility expenses in an amount not to exceed Two Thousand Nine Hundred Twenty-Five Dollars (\$2,925.00) for the time period of March 31 through April 15, 2022, Section 1, subsection A.i. of the Original Agreement is amended to read as follows:
 - A. The City shall provide the City Facility for a temporary cold weather shelter, subject to the following conditions:
 - i. Such City Facility shall only be accessible to PEUH and available for such use between the hours of 7:00 p.m. to 7:00 a.m. each day from December 2021 and continuing through APRIL 15 March 31, 2022;

- 2. Section 5., subsection A. is amended to read as follows:
 - 5. Term; Termination.
 - A. This Agreement shall commence in December 2021, and shall continue through APRIL 15 March 31, 2022, unless terminated as set forth below in subparagraph B. of this Section 5.
- 3. Except as to the extension of time to April 15, 2022, as set forth in this First Amendment, the Original Agreement remains in full force and effect and is hereby ratified by the City and Denver Rescue Mission.

IN WITNESS WHEREOF, the City and the Denver Rescue Mission have caused this First Amendment to be executed as of the day and year first above written.

CITY OF NORTHGLENN, COLORADO

	By:	Jenny Willford, Mayor Pro Tem
ATTEST:		
Johanna Small, CMC, City Clerk		
DENVER RESCUE MISSION		
By:		

Recreation Center for the Winter Housing Program is hereby extended through and including April 15, 2022. The Mayor is authorized to execute any necessary agreements on behalf of the City of Northglenn to accomplish such extension.

Section 4. The City Council further directs the staff to conduct a community input meeting to gather public input on whether to extend the Winter Housing Program through and including August 31, 2022.

<u>Section 5</u>. The City Council further directs that the Fifteen Thousand Dollars (\$15,000.00) that was previously allocated to an Intergovernmental Agreement with Adams County for the Severe Weather Activation Program ("SWAP") be reallocated for use by DRM to utilize in a rental assistance program for those individuals utilizing the Winter Housing Program.

DATED, at Northglenn, Colorado, this	day of	, 2022.
	JENNY WILLFORD	
	Mayor Pro Tem	
ATTEST:		
JOHANNA SMALL, CMC City Clerk		
APPROVED AS TO FORM:		
COREY Y. HOFFMANN City Attorney		