



PROCLAMATION

- WHEREAS,** in 1992, the United States Congress proclaimed that National Customer Service Week be recognized as an annual event and celebrated during the first full week in October; and
- WHEREAS,** National Customer Service Week is set aside to recognize the importance of service excellence and honor those who demonstrate outstanding customer service and who consistently perform their duties with the highest level of professionalism; and
- WHEREAS,** the City of Northglenn is committed to providing the highest and most efficient level of customer service, and it is important that high-quality customer service be a goal of every person in the organization; and
- WHEREAS,** the City Council desires to express its sincere thanks and appreciation for the excellent service provided by employees of the City of Northglenn and wishes to acknowledge the quality service provided by employees externally to residents and the public and internally to their fellow coworkers; and
- WHEREAS,** by recognizing National Customer Service Week, we can provide an opportunity to generate an even stronger commitment to customer service excellence through motivation and teamwork to continue throughout the year.

NOW THEREFORE, I, Joyce Downing, Mayor of the City of Northglenn, Colorado, do hereby proclaim the week of October 5th through 9th, 2015 as

CUSTOMER SERVICE WEEK

in the City of Northglenn. I hereby honor the staff of the City of Northglenn and their commitment to service, and encourage our staff to continue their efforts to provide quality assistance and support to all of those who seek our services.

DATED, at Northglenn, Colorado, this 28th day of September 2015.

JOYCE DOWNING
Mayor

