

**CITY MANAGER'S OFFICE MEMORANDUM
#30-2026**

DATE: Nov. 2, 2026

TO: Honorable Mayor Meredith Leighty and City Council Members

THROUGH: Jason Loveland, Acting City Manager *AL*

FROM: Jessica Hulse, Crisis Response Unit Program Manager

SUBJECT: Crisis Response Unit Update

PURPOSE

To provide Council with an update on the Crisis Response Unit (CRU) for Jan. 1 through Oct. 15, 2026.

BACKGROUND

The CRU operates out of the Northglenn Police Department (NPD) and responds to crisis calls regarding mental and behavioral health. The CRU also takes referrals from Neighborhood Services, Municipal Court, and the community. The CRU's monthly reports can be found at www.northglenn.org/cru.

2026 Referrals

Program	Services
Crisis Intervention	2,787
Homelessness Intervention	1,311
Targeted Violence Prevention	135
Total	4,233

Crisis Intervention

The CRU provides crisis intervention when a person is experiencing a mental or behavioral crisis. Outcomes may include:

- Connection to therapy
- Assistance with transportation
- Connection to stabilizing resources
- Connection to financial assistance
- Hospitalization
- Case conferences with schools or partner organizations

Homelessness Intervention

The CRU provides homelessness intervention by:

- Conducting rounds on Monday, Wednesday and Friday at Civic Campus, E.B. Rains, Jr. Memorial Park, and the underpass tunnel
- Responding to community complaints regarding encampments
- Providing a walk-in resource center on the first Thursday of the month at Trinity Christian Fellowship, 11980 Claude Ct. from noon to 3 p.m.
- Participating in a bi-weekly Adams County Built for Zero meetings
- Participating as a SWAP partner for severe weather shelter
- Developing a relationship with Aurora Regional Navigation Center

Targeted Violence Prevention

The CRU worked with NPD to implement a Targeted Violence Prevention Team. The CRU:

- leads the North Metro Threat Assessment Group (TAG)
- will host a Structured Professional Judgment training (NCBio) for the North Metro TAG
- is presenting at Joint Threat Assessment Training for Rocky Mountain ATAP
- is registered to receive all Safe2Tell reports

Financial Impact

In 2024, the journal *Police Practice and Research* found that diverting a person from an arrest saved an average of \$1,194 in jail costs and \$605 in processing costs. The report also found that diverting a person from a stay in an emergency department saved an average of \$1,015.

In 2023, the Colorado Coalition for the Homeless found that providing housing to one person experiencing homelessness saved an average of \$27,193 in public funding.

Intervention Modality	Number of Interventions	Intervention Savings
Emergency Department Diversion	46	\$46,690
Jail Diversion	5	\$8,995
Housing	9	\$244,737
Total	60	\$300,422

Grants

1. The CRU was awarded a \$202,500 grant through the opioid settlement for:
 - Inpatient treatment for five individuals (four of five have received treatment)
 - Sober living for five individuals (six served because costs were lower than anticipated)
2. The CRU was awarded a \$715 transportation grant through the Regional Transportation District (RTD).
3. The CRU was awarded a \$446,800 grant through the Adams County Public Health Department's Behavioral Health Co-Responder Services Program for:
 - CRU personnel
 - Safety equipment (radios)
 - Secure transport vehicles
 - Training
4. The CRU was awarded a \$55,000 grant over a two-year period by the Colorado Division of Local Affairs (DOLA) for:
 - First responder mental wellness services
 - The LevelUp Conference
5. The CRU was awarded a \$75,000 grant through the Byrne State Crisis Intervention Program for:
 - CRU personnel
 - Training
 - Structured Professional Judgment tools
6. The CRU applied for a \$91,000 grant through the 4th round of opioid settlement funding. The award decision is pending.

7. The CRU applied for two grants that were not awarded:
 - U.S. Department of Justice
 - Substance Abuse and Mental Health Services Administration

BUDGET/TIME IMPLICATIONS

The CRU is budgeted for one program manager and four co-responders, with an operating budget of \$64,861 and personnel budget of \$506,139. The CRU is on budget for 2026.

STAFF RECOMMENDATION

This item is for informational purposes only.

STAFF REFERENCE

If Council members have any questions, please contact Jessica Hulse, Crisis Response Unit Program Manager, at jhulse@northglenn.org or 720.822.0558.

ATTACHMENT

1. Presentation

CRISIS RESPONSE UNIT UPDATE

Jessica Hulse

CRU Program Manager

720.822.0558

jhulse@northglenn.org

Study Session
Nov. 2, 2026



CITY OF
Northglenn

PURPOSE

To provide City Council with an update from the Crisis Response Unit (CRU) for Jan. 1 – Oct. 15, 2026.



BACKGROUND

- **Approved by Council:
October 2021**
- **Monthly reports available:
www.northglenn.org/cru**
- **CRU takes referrals from:**
 - **NPD**
 - **Neighborhood Services**
 - **Municipal Court**
 - **Community**



REFERRALS

Program	Services
Crisis Intervention	2,787
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Targeted Violence Prevention	135
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CRISIS INTERVENTION

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HOMELESSNESS INTERVENTION

The CRU provides homelessness intervention by:

- Conducting rounds on Monday, Wednesday, Friday at Civic Campus, E.B. Rains, Jr. Memorial Park, and the underpass tunnel
- Providing a walk-in resource center on the first Thursday of the month at Trinity Christian Fellowship, 11980 Claude Ct. from noon – 3 p.m.
- Participating in bi-weekly Adams County Built for Zero meetings
- Participating as a SWAP partner for severe weather shelter
 - Update: With ARPA funding ending, Northglenn's voucher count will decrease in January 2027 from 20 to 15 per activation
- Developing a relationship with the Aurora Regional Navigation Center



TARGETED VIOLENCE PREVENTION

CRU has worked with NPD to implement a Targeted Violence Prevention Team. The CRU:

- leads the North Metro Threat Assessment Group (TAG)
- will host a Structured Professional Judgement Tool training, NCBio, for the North Metro TAG
- is presenting at Joint Threat Assessment Training for Rocky Mountain ATAP
- is registered to receive all Safe2Tell reports



CASE STUDIES

Crisis Intervention

- A person who is supporting multiple family members across generations was feeling overwhelmed. Their suicide attempt was stopped by a family member. CRU was called out and built a relationship with the person. CRU was able to help them access supportive treatments. They have now utilized walk-in services when feeling unsafe and are connected to ongoing therapy. They are thankful they are still here.
- A person called 988. They had a plan to die by suicide that day. CRU responded and built rapport with the client. CRU spent two hours with the person and then encouraged them to use the walk-in crisis center. CRU supported the client by providing rides to and from the crisis center. The client chose to enroll in residential treatment to help them through this time.



CASE STUDIES

Homeless Intervention

The CRU started working with an out-of-state family of five approximately 18 months ago. The family was determined to live in Colorado. CRU helped enroll the children in school, connect the family with Adams 12 transportation resources between school and the hotels where they stayed, and arrange transportation to and from Children's Hospital for a child with a serious health condition. It became apparent that the family was not going to find a way forward in Colorado. CRU worked with extended family in a different state to arrange a better living situation. One family member converted an accessory dwelling unit (ADU) for the family to move into. CRU was able to help with transportation and seed money to help the family establish themselves in their relative's home. The family traveled cross-country and is now housed.



CASE STUDIES

Targeted Violence Prevention (TVP)

TVP Cases are often complex and require extensive coordination with other agencies. CRU can help with:

- Understanding the process of connecting a person with long-term support and advocating on their behalf across multiple systems
- Understanding mental health adjudications
- Navigating the temporary extreme risk protection order (ERPO) process
- Working with families to explore safety options for everybody involved
- Tracking court cases
- Coordinating with the county competency court

Some recent wins:

- An ERPO approved for a person experiencing suicidal thoughts
- Help for a family with a child experiencing homicidal thoughts



REGIONAL CO-RESPONSE

Current and Future Programs

- Northglenn: Internal co-response team*
- Adams County: Internal co-response team
- Brighton: Co-response team (through Reaching Hope)
- Federal Heights: Case management (through Reaching Hope)
- Thornton: Internal co-response team
- Westminster: Internal co-response team
- Commerce City: Internal co-response team

**Indicates that co-responders provide homelessness interventions*



FINANCIAL IMPACT

Intervention Modality	Number of Interventions	Savings
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In 2023, the Colorado Coalition for the Homeless found that housing one person out of homelessness saved an average of \$27,193 in public funding.



GRANTS

Awarded: Opioid Settlement Grant

- \$202,500
 - Inpatient treatment for five
 - Sober living for six

Awarded: RTD Grant

- \$715

Awarded: Adams County Public Health Dept. Grant (ARPA Funds)

- \$446,800
 - CRU personnel
 - Safety equipment (radios)
 - Secure transport vehicles
 - Training

Pending: Opioid Grant - 4th Round

- \$91,000
 - CRU personnel

Awarded: Byrne State Crisis Intervention Program

- \$75,000
 - CRU Personnel
 - Training
 - Structured Professional Judgment tools

Awarded: DOLA

- \$55,000
 - Mental wellness for PD

Not Awarded: SAMHSA & DOJ Grants



PARTNERSHIPS

- **Colorado Co-Response Alliance**
- **Criminal Justice Coordinating Council**
 - Behavioral Health
 - Juvenile Justice
- **North Metro Threat Assessment Group**
- **SWAP Coordinating Council**
- **Adams County Built for Zero**
- **Rocky Mountain ATAP**
- **Mental Health Transitional Living Meeting Group**



2026 BUDGET

Budget:

\$ 506,139 Personnel

\$ 64,861 Services/supplies

\$ 571,000

Personnel:

- 1 Program Manager
- 5 Co-Responders (one grant-funded)
- 1 Intern



QUESTIONS?



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