



CITY MANAGER'S OFFICE MEMORANDUM
#24-2022

DATE: March 28, 2022

TO: Honorable Mayor Meredith Leighty and City Council Members

THROUGH: Heather Geyer, City Manager 

FROM: Rupa Venkatesh, Assistant to the City Manager 

SUBJECT: CR-67 – Denver Rescue Mission Contract Amendment #2 to Extend Winter Housing Program

PURPOSE

To consider CR-67, a resolution approving a contract amendment with the Denver Rescue Mission to extend the Winter Housing Program through Aug. 31, 2022.

BACKGROUND

In mid-November 2021, staff proposed a partnership between the City, Adams County, and the Denver Rescue Mission (DRM) to implement a temporary Winter Housing Program (WHP). Council approved Resolution No. 21-141 on Dec. 6, 2021, which approved a qualified emergency service declaration for the former recreation center and an agreement with the DRM to operate the WHP. Adams County entered into a separate contract with DRM to fund the program in the amount of \$231,417.

When staff first proposed the WHP, the timeline for Council to approve a Redevelopment Agreement (RDA) with Continuum for the site as part of the Northglenn Civic Center Master Plan Phase 2 implementation was Feb. 28, 2022, with conveyance of the land 60 to 90 days after. Therefore, the hard stop to the WHP was March 31, 2022.

The RDA deadline has since shifted to June 27, 2022, and the WHP could be extended for an additional five months to Aug. 31, 2022. Staff has spoken with DRM and they are willing to continue to operate the WHP through this date. In addition, Adams County has approved additional funding in the amount of \$289,272, which will cover the additional five months.

During the March 14, 2022 meeting, Council approved the first contract amendment to allow DRM to extend the WHP through April 15, 2022. In the meantime, Council directed staff to gather public input as to whether or not the program should be extended through Aug. 31, 2022.

Community Input

The update and public input meeting was held on March 17 at 6 p.m. in Council Chambers. Overall, 14 people, including three Council members, attended in person. This total does not include staff or DRM Vice President Josh Geppalt, who were also present. Everyone in attendance was in support of the extension through Aug. 31.

The meeting was also live-streamed on the City's YouTube page. There were two viewers during the live meeting and as of March 21, there were 34 views of the recording.

Finally, public input was gathered via the Open Town Hall forum on the City's website at www.northglenn.org/whpextension through March 23. There were 81 visitors to the site and 16 statements were submitted. 15 of those statements were in support of the extension. Attachment 1 contains all the comments.

In addition, there has been overwhelming support from the community, especially in regard to meal donations. Out of the 97 days between Dec. 15 and March 21, dinner and/or breakfast was donated 91 times.

Outcomes

The WHP opened its doors on Dec. 15, 2021. Please refer to Attachment 2 for more information regarding the data and outcomes of the program from Dec. 15 to March 9. Some highlights include:

- 84 participants
- 1,081 unsheltered nights have been averted.
- The Crisis Response Unit has consistently provided case management to participants in connecting them to employment, social support, and housing.
- Seven participants have been housed or identified housing.
- WHP has the support of the Northglenn Police Department (NPD). NPD has utilized the program to drop off 56 individuals found on the streets in the middle of the night with nowhere to go. Having a shelter in the City has greatly relieved NPD's burden.
- As of March 21, five of the NPD drop-offs have been reunited with out-of-state family members.
- Positive news coverage for the City, Adams County, and DRM

BUDGET/TIME IMPLICATIONS

There are no financial implications to the City. Per the previous agreement, DRM would continue to reimburse the City for utility expenses not to exceed \$26,325 for the time period of April 16 to Aug. 31, 2022.

Adams County will have a separate agreement with DRM to fund the program for the additional five months in the amount of \$289,272. The County's total investment in this program is \$520,689.

STAFF RECOMMENDATION

Staff recommends approval of CR-67 to extend the Winter Housing Program through Aug. 31, 2022. There has been very positive community feedback, proven successes, and a willing partner in DRM to continue operating the program. This is consistent with Council feedback during its Feb. 5 Council retreat ideation session to build upon the successes of the WHP.

STAFF REFERENCE

If Council members have any questions, please contact Rupa Venkatesh, Assistant to the City Manager, at rvenkatesh@northglenn.org or 720.376.8069.

ATTACHMENT

1. Open Town Hall forum report
2. Winter Housing Program, Dec. 15 to March 9 statistics
3. Presentation



Proposed Extension of Winter Housing Program

March 23, 2022, 2:46 PM

Contents

i.	Summary of registered statements	2
ii.	Individual registered statements	3

Proposed Extension of Winter Housing Program

Please share your input or question about extending the Northglenn Winter Housing Program to Aug. 31, 2022.

Summary Of Registered Statements

As of March 23, 2022, 2:46 PM, this forum had:	Topic Start	Topic End
Attendees: 81	March 3, 2022, 2:38 PM	March 23, 2022, 12:00 AM
Registered Statements: 16		
Hours of Public Comment: 1.2		

Proposed Extension of Winter Housing Program

Please share your input or question about extending the Northglenn Winter Housing Program to Aug. 31, 2022.

Individual Registered Statements

Rosalie Bettam

March 4, 2022, 3:59 PM

Beds have been in use, so this is obviously a program we need to keep and expand upon!! Residents of 2124 E. 115th Ave approve this program extension.

Name not available

March 4, 2022, 4:37 PM

This initiative is wonderful and a helps salve the open wound that is a soaring housing market in the midst of a mess of socioeconomic problems. Many people would like to bury their heads in the sand and blame homelessness on an array of different reasons that make judging people experiencing homelessness easy. I've noticed no activity outside of the old rec center and it hasn't presented any type of disturbance whatsoever. Even if there were a disturbance, none of it would be comparable to what happens in surrounding neighborhoods on a daily basis. Someday, one of us may find ourselves without a home, a job, and lost in a world we were once familiar with. I pray if I'm ever in that position, a place like this is available to use. This vacant building offers folks who are trying to get back to good a step-stool into achieving their goals. People who take issue with this need a reality check, and should consider dropping their preconceived notions and thinking of people not as a category but as individuals - we never truly know what another person is going through. It's my understanding there are people who oppose offering services to those experiencing homelessness through the City of Northglenn, and to them I say, Bear Witness. Bear Witness to the reality of what is going on around you, the state of our nation's economy and morals, and the toll it's taken on your fellow man. If you can't be solution-focused then stay silent. I implore City Council to extend this opportunity to these individuals and families. The old rec center could be their last chance at having a safe place to lay their head before finding ultimate success - if it was a member of your family, wouldn't you want them to have a few extra months here?

Name not shown

March 4, 2022, 4:53 PM

Using the same old broken method out of Denver is not going to create the solution here in Northglenn. Homelessness to them is a business model. Using oppression and excessive rules for a wait in line for a bed based on excessive screening. Is not a solution. It's a hassle and only retains people as Homeless. Denver Rescue Mission is a history of long-term Homelessness and no solutions. I know for me from time to time was on their mailing lists and been down there many times. Seen the lines and lack of solution. Restoring stability is the key to ending Homelessness and this comes with matching KSA's to jobs that pay enough to restore a loss of life, family, and community with stable housing meant for a family not meant for a workforce. Improving Employment and Employer responsibilities is needed. Our economy needs improvement and stinginess needs to be removed in Colorado. I know from experience democrats are the cause of much homelessness and the mishandled COVID by Biden simply is just one more example. Obama caused massive homelessness and I witnessed it in San Diego. I saw every corner of every highway full of families all forced into homelessness. We need restoration of freedom, independence, and self-sufficiency. Do not build for poverty internment camps like the Mullica's want and Adams county and Colorado Democrats want. Build to restore the American way of life. Give these people a way to simply return to Community with respect, not oppression, internment, and slavery.

Name not shown

March 7, 2022, 1:56 PM

I see no downside to using a vacant building for this purpose. I fully support the extension as it will give those in the program a few more months of stability and thus, a much better chance of getting back on their feet.

Lauren Rodriguez

March 7, 2022, 4:41 PM

I think this is a terrific idea and al so proud of Northglenn for doing this for PEH I totally support an extension

Lauren Rodriguez

March 7, 2022, 6:09 PM

Proposed Extension of Winter Housing Program

Please share your input or question about extending the Northglenn Winter Housing Program to Aug. 31, 2022.

I'm really proud that Northglenn is opening up a vacant building to help PEH

Carrie Ann Tedesco

March 8, 2022, 4:06 AM

I think this program has been a wonderful use of the property. I am grateful to the city for seeing the opportunity that this space offered to those living on our streets, & set forth in making that vision a reality very quickly. One of my best friends who for years was a Northglenn resident is currently homeless. She was diagnosed with breast cancer a few years back, & had to undergo a double mastectomy. She ended up losing her house in Northglenn to foreclosure, & her marriage fell apart. She had no income at the time & no where to go. She currently is often in a tent in Commerce city or at her sisters place. So I have seen first hand what it is like for someone that is homeless, and is in need of an opportunity like this. I 100% support this program being extended not only through August but also beyond that for as long as the building is still standing. I am hopeful that the city can find something or some space within the new buildings that will be built on the community center grounds that can be permanently dedicated to helping homeless people. Yes, Yes, Yes extend this program until August.

I would like to know why they people that are staying overnight have to leave during the day? Is there not some way to provide some services for those that may not have a job during the day?

Mary Mondragon

March 9, 2022, 10:28 AM

I am interested in the results of this endeavor. This was a fantastic opportunity to provide support to individuals who are actively engaged in keeping their lives moving in the right direction. I am supportive of the extension of this program and applaud everyone involved.

Name not available

March 14, 2022, 8:28 PM

Two of my friends and I have cooked and served 3 meals at the shelter since January and will be serving another one

before the end of March. I have found the facility to be clean, neat and organized. The staff from the Denver Rescue Mission is friendly and helpful to the residents and us. The residents are polite and appreciative of us and the food we've brought. They come in eat after 7:00 and visit. I haven't seen anyone hanging around outside the facility. Several of the residents have shared their present situation with us. They are health problems, causing them to lose housing, employment, their family, pets, transportation, etc. Things that could happen to any of us today.

Name not available

March 15, 2022, 1:48 PM

I think this is a wonderful program and should continue

Name not available

March 16, 2022, 10:41 AM

I think the program should continue as long as possible. Shelter and quality rest are a necessity, and if we are the caring and supportive community we say then we need to support all our residents. Everyone deserves to be treated with dignity and respect.

Name not shown

March 16, 2022, 8:21 PM

It is my firm belief that we should show charity and wisely use the resources that we have at our disposal. This is a perfect use of the facility while it is still standing.

Sunny Hoagland

March 17, 2022, 12:42 PM

This is such a great idea. It's an ethical use for an empty facility. We are sheltering people from the elements locally, we are feeding people who are hungry and we're getting them resources to aide their circumstances. The best way to improve this is to make it not only an extension, but to make it permanent,

Octavia Cordova

Proposed Extension of Winter Housing Program

Please share your input or question about extending the Northglenn Winter Housing Program to Aug. 31, 2022.

March 17, 2022, 5:33 PM

I am in support of expanding this program. We need solutions and we need them now. Hurtful stereotypes and misinformed NIMBY neighbors CANNOT stop us from saving lives. I am tired of our society not doing anything for our fellow community members. The reality is that we are all one bad medical bill from experiencing homelessness ourselves. So if you were in this situation how would you want to be treated. Don't be quick to judge, be quick to give compassion. Giving that compassion in the form of shelter is the only way we can help folks get back on their feet. It is near impossible when the only thing on you mind is am I going to freeze to death tonight. If we can eliminate that for all people experiencing homelessness we should.

Name not available

March 22, 2022, 9:09 AM

I approve of extending the Northglenn Winter Housing Program to August 31. I hope that other neighborhoods consider similar programs. Thank you!

Cheri Roberts

March 22, 2022, 10:14 PM

My name is Cheri Roberts and my address is 10514 Carmela Lane, 80234. I have volunteered at this project, along with my wife, Louise Taylor and my friend Dee O'Kelly. We have prepared meals, brought them and served them to the residents. We have always been received with great appreciation. The residents and staff at the shelter have been polite and we always felt safe while doing this volunteer work. I am grateful to have a shelter in my community, so that I can give back and make a difference in my community. I hope that the shelter will continue.

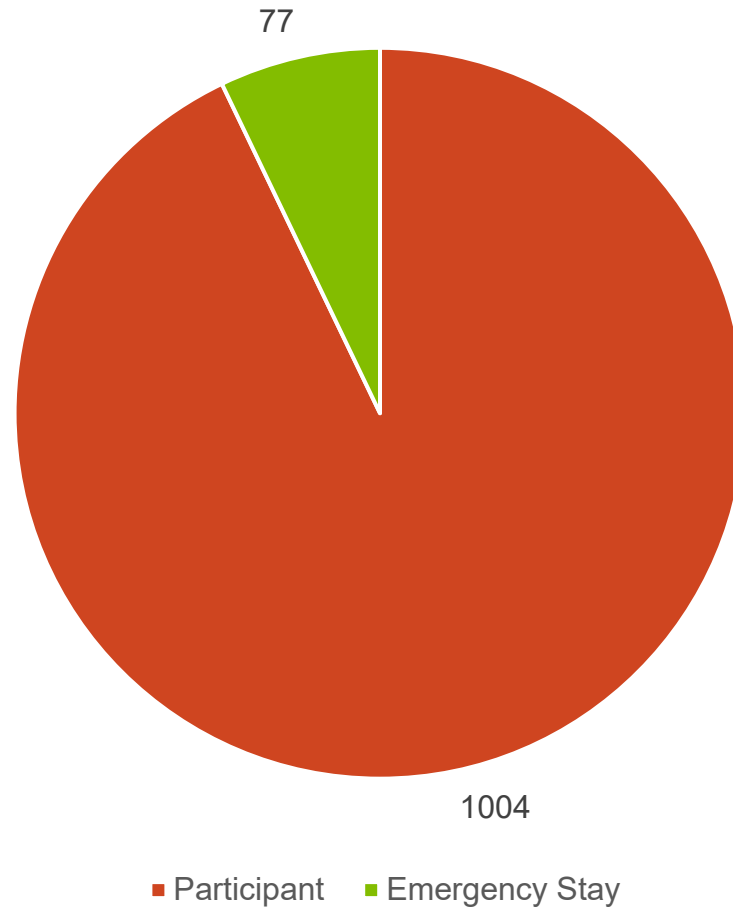
WINTER HOUSING PROGRAM UPDATE

12-week update (12/15/21-3/9/22)

- 84 Individual Participants**
- 1,081 Nights of averted homelessness**
- As of 3/9/22 there are 17 enrolled full-time participants**

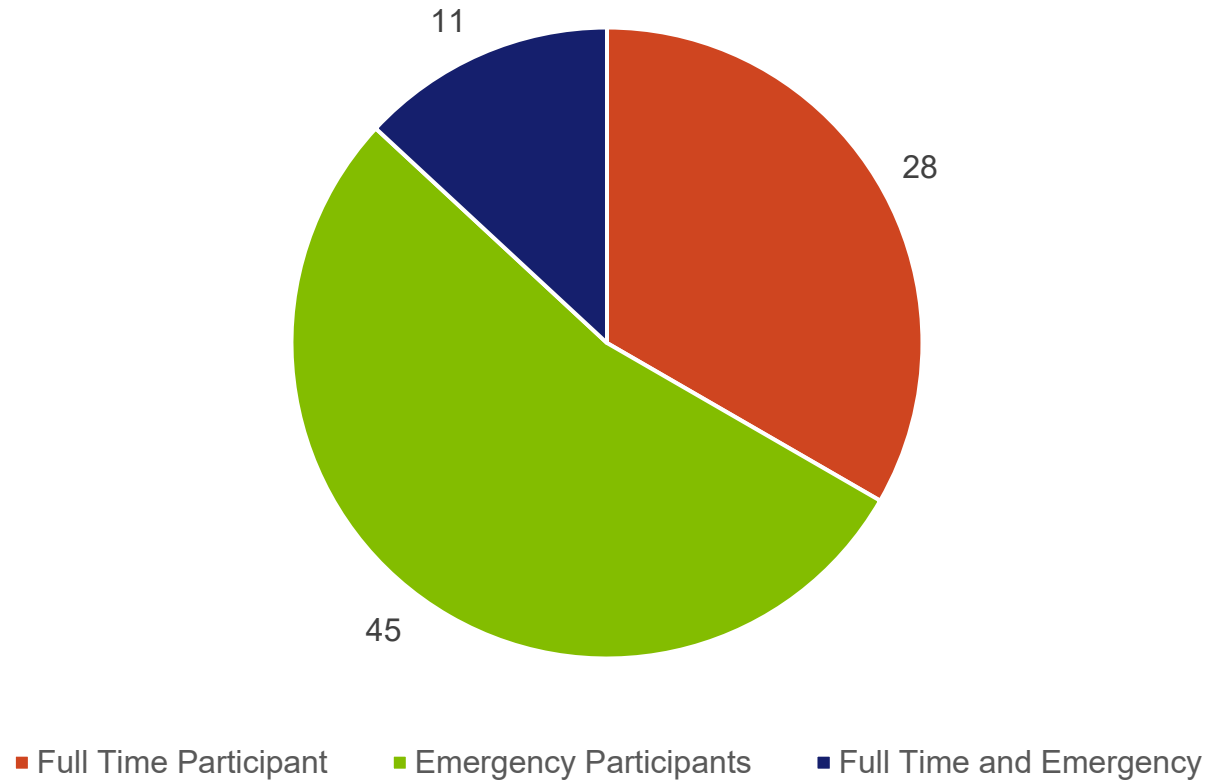
WINTER HOUSING PROGRAM UPDATE

1081 Total Nights of Averted Homelessness



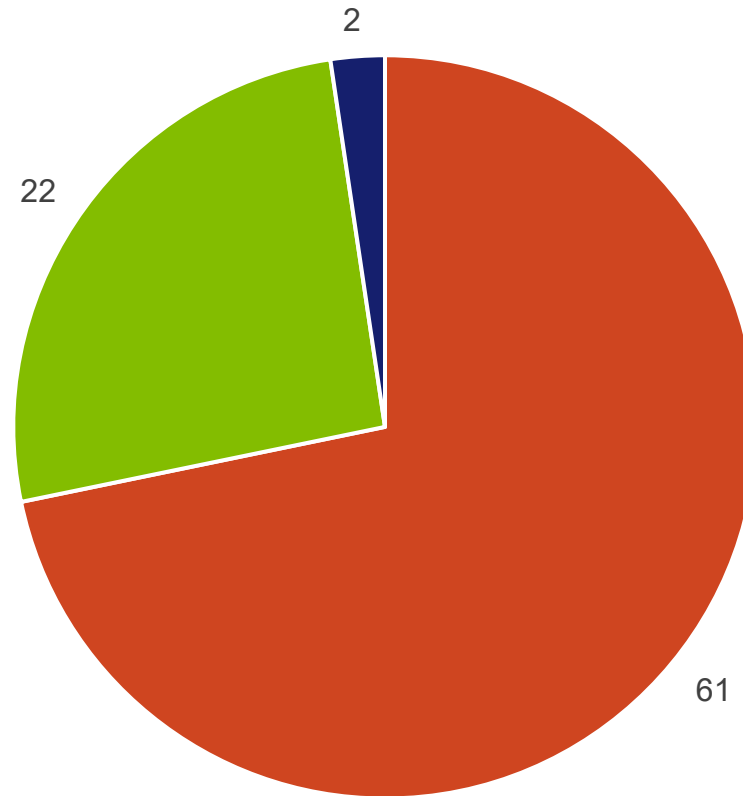
WINTER HOUSING PROGRAM UPDATE

84 Total Participants
Number of Full Time Participants vs
Emergency Participants



WINTER HOUSING PROGRAM UPDATE

Participants by Gender



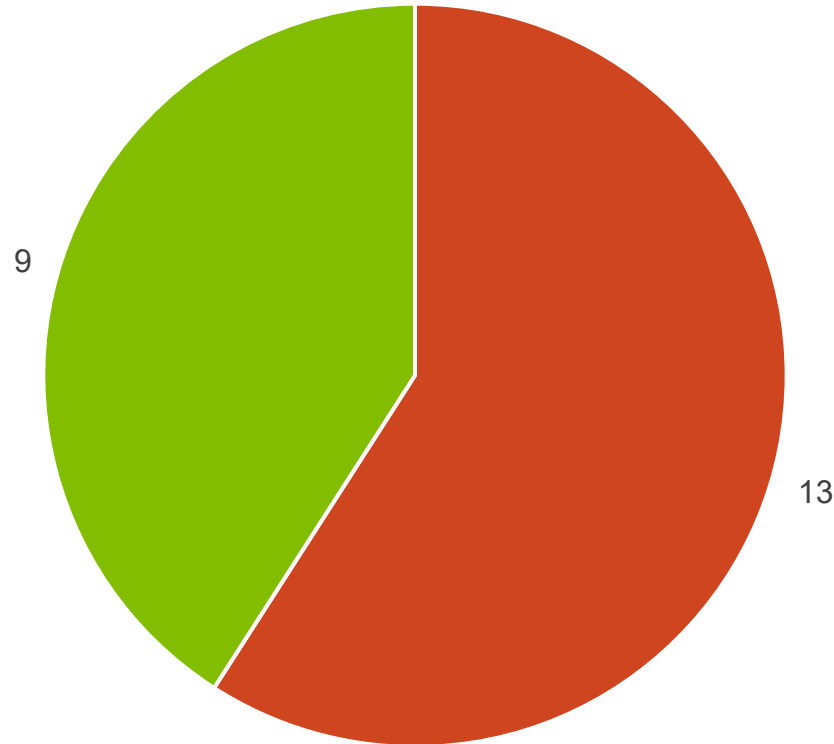
■ Male ■ Female ■ Non-Binary

WINTER HOUSING PROGRAM UPDATE

Voluntary Exits vs Involuntary Exits

Involuntary Reasons:

- Attendance
- Substance (1)
- Relationship conflict (1)



Voluntary Reasons:

- Time didn't work with schedule
- Relationship conflict
- Doubled up with friend
- Location didn't work
- Housed!

■ Voluntary ■ Involuntary

WINTER HOUSING PROGRAM UPDATE

Emergency Drop Off Resolutions

Emergency Drop Offs are offered case management the following work day. This time is spent finding an appropriate place for the person to go and feel safe.

- Provided local resources
- Assisted in reuniting with family members (3)
 - Assisted with medical care
 - Assisted with Behavioral Urgent Care
 - Assisted with Emergency Housing
 - Assisted with longer term shelter
 - Entered as a participant
- *It is the person's choice to engage in case management and some choose to leave before their meeting*

WINTER HOUSING PROGRAM UPDATE

Social Support Provided

ID Assistance
Birth Certificate Assistance
SNAP Assistance
Phone Applications
Mailing Address
Auto Repair Assistance
Transportation Assistance
Church Membership
Support Groups
Substance Treatment
Doctor Appointments
Court Appointments
Family Reunification
Therapist Connections
Supportive Program Research and Connection

WINTER HOUSING PROGRAM UPDATE

Employment and Retirement Assistance

- Connection to Work Options
- Connection to Social Security
 - Resume Building
 - Email Registration
 - Job Applications

Average Employment Step Forward per Full-Time Participant: 0.94

Employment: 2 steps forward

Training Program: 1 step forward

WINTER HOUSING PROGRAM UPDATE

Housing Assistance

- Housing Applications
- Budgeting Assistance
- Housing Research

1 Fully Housed

2 Identified Housing

4 Identified Housing Support

WINTER HOUSING PROGRAM UPDATE

55 Calls for Service (through 3/15/22)

- **11 duplicate calls**
- **11 by PEH wanting PD to enter them**
- **10 for alarms being set off by DRM staff**
- **9 for medical**
- **5 for unwanted parties**
- **4 for suspicious persons**

WINTER HOUSING PROGRAM UPDATE

City Council Meeting

March 28, 2022

Rupa Venkatesh

Assistant to the City Manager

720.376.8069

rvenkatesh@northglenn.org

Randall Darlin

Deputy Chief, Police Department

303.450.8964

rdarlin@northglenn.org



**CITY OF
Northglenn**

AGENDA

- **Background and overview**
- **Five keys to extension**
- **Questions**
- **Council consideration**



BACKGROUND

- Dec. 1 – Community input meeting
- Dec. 6 – Council approved agreement with Denver Rescue Mission through March 31
- Dec. 15 – Winter Housing Program opens
- March 17 – Community update and input meeting about the extension
- March 23 – Open Town Hall forum closed
- March 28 – Council to consider extension through Aug. 31



PROGRAM OVERVIEW

- **20 full-time participants**
- **Connected to appropriate daytime activity**
- **5 emergency drop-offs**
- **7 p.m. to 7 a.m.**
- **Dinner and breakfast included**
- **Case management provided**



WINTER HOUSING PROGRAM DATA

12-week update (12/15/21-3/9/22)

- **84 individual participants**
- **1,081 nights of averted homelessness**
- **As of March 9, there are 17 enrolled full-time participants.**



FIVE KEYS TO EXENTSION

- **Funding**
- **Expertise**
- **Community support**
- **Police support**
- **Council support**



FUNDING AND EXPERTISE

- **Adams County agreed to fund the program for the additional five months. Their total investment is \$520,689.**
- **Denver Rescue Mission would still be operating the program. Crisis Response Unit would still provide case management.**



COMMUNITY SUPPORT

97 days between Dec. 15 and March 21

- **91 times dinner and/or breakfast was donated**

Community input meeting – March 17

Open Town Hall forum – March 23



HOW TO GET INVOLVED

**Denver Rescue Mission
site lead:**

Paula Ordaz

pordaz@denrescue.org

To provide a meal:

northglenn.org/winterhelp

Donations needed:

- **Gas cards**
- **NEW underwear for men and women**
- **Gloves**
- **Safeway gift cards**
- **Daily planners/calendars**



POLICE SUPPORT

- **Through March 9, 77 nights averted were emergency drop-offs.**
- **Of the 56 individuals that were emergency drops-offs, 11 became a participant.**
- **As of March 21, five were assisted in reuniting with family members.**



POLICE SUPPORT

CONT'D

55 Calls for Service Through March 15

- **11 duplicate calls**
- **11 by People Experiencing Homelessness wanting Police to enter them**
- **10 for alarms set off by Denver Rescue Mission staff**
- **9 for medical**
- **5 for unwanted parties**
- **4 for suspicious persons**



COUNCIL SUPPORT

- **Council will consider extending the program through Aug. 31, 2022.**



QUESTIONS?

Rupa Venkatesh

Assistant to the City Manager

720.376.8069

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Randall Darlin

Deputy Chief, Police Department

303.450.8964

rdarlin@northglenn.org



CITY OF
Northglenn

SPONSORED BY: MAYOR LEIGHTY

COUNCIL MEMBER'S RESOLUTION

RESOLUTION NO.

No. CR-67
Series of 2022

Series of 2022

A RESOLUTION CONTINUING THE TEMPORARY DESIGNATION OF THE CITY'S FORMER RECREATION CENTER AS AN "EMERGENCY OR COMMUNITY CENTER OPERATIONS FACILITY" AND APPROVING A BRIEF EXTENSION TO THE AGREEMENT WITH THE DENVER RESCUE MISSION TO OPERATE THE FORMER RECREATION CENTER AS A TEMPORARY COLD WEATHER SHELTER

WHEREAS, on December 6, 2021, the City Council approved Resolution No. 21-141, authorizing the Denver Rescue Mission ("DRM") to open up and operate a temporary cold weather shelter in the City of Northglenn's former recreation center for up to twenty-five (25) people experiencing unsheltered homelessness ("PEUH") in Adams County, and designating the City's former recreation center as being available for a temporary cold weather shelter (the "City Facility") based on the imminent need for such space, and the ability of the City Council to designate the former recreation center as an "Emergency or Community Operations Facility" (the "Winter Housing Program");

WHEREAS, the City through its partnership with Adams County and DRM now has the opportunity to extend the use of the City Facility on a temporary basis until August 31, 2022 for the Winter Housing Program; and

WHEREAS, staff held a community input meeting to gather public input on whether to extend the Winter Housing Program on March 17, 2022 as well as conducted an Open Town Hall forum on the City's website through March 23, 2022.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF NORTHGLENN, COLORADO, THAT:

Section 1. The recitals set forth above are hereby incorporated herein by this reference.

Section 2. The City Council hereby continues the temporary designation of the City's Former Recreation Center as an "*Emergency or Community Center Operations Facility*" pursuant to the City's Unified Development Ordinance, and hereby authorizes the use of the City's Former Recreation Center as a temporary shelter for PEUH, subject to the provisions of the Agreement with the Denver Rescue Mission as more particularly described in Section 3 of this Resolution.

Section 3. The Agreement between the City of Northglenn and the Denver Rescue Mission regarding the operation of a Temporary Cold Weather Shelter in the Former Northglenn Recreation Center for the Winter Housing Program is hereby extended through and including August 31, 2022. The Mayor is authorized to execute any necessary agreements on behalf of the City of Northglenn to accomplish such extension.

DATED, at Northglenn, Colorado, this _____ day of _____, 2022.

MEREDITH LEIGHTY
Mayor

ATTEST:

JOHANNA SMALL, CMC
City Clerk

APPROVED AS TO FORM:

COREY Y. HOFFMANN
City Attorney

**SECOND AMENDMENT TO AGREEMENT BETWEEN CITY OF NORTHGLENN
AND THE DENVER RESCUE MISSION REGARDING THE OPERATION OF A
TEMPORARY COLD WEATHER SHELTER IN THE FORMER NORTHGLENN
RECREATION CENTER**

THIS SECOND AMENDMENT TO AGREEMENT BETWEEN CITY OF NORTHGLENN AND THE DENVER RESCUE MISSION REGARDING THE OPERATION OF A TEMPORARY COLD WEATHER SHELTER IN THE FORMER NORTHGLENN RECREATION CENTER (the "Second Amendment") is entered this ____ day of _____, 2022, the City of Northglenn, Colorado (the "City"), and the Denver Rescue Mission, a Colorado Nonprofit Corporation (the "Denver Rescue Mission"). The City and the Denver Rescue Mission may be collectively referred to herein as the "Parties".

RECITALS

WHEREAS, on December 6, 2021, the Parties approved that Agreement between City of Northglenn and the Denver Rescue Mission regarding the Operation of a Temporary Cold Weather Shelter in the Former Northglenn Recreation Center (the "Original Agreement");

WHEREAS, the Original Agreement authorized the Denver Rescue Mission ("DRM") to open up and operate a temporary cold weather shelter in the City of Northglenn's former recreation center for up to twenty-five (25) people experiencing unsheltered homelessness ("PEUH") in Adams County, and designating the City's former recreation center as being available for a temporary cold weather shelter (the "City Facility") based on the imminent need for such space, and the ability of the City Council to designate the former recreation center as an "Emergency or Community Operations Facility" (the "Winter Housing Program");

WHEREAS, on March 14, 2022, the City Council approved that First Amendment to Agreement between City of Northglenn and the Denver Rescue Mission regarding the Operation of a Temporary Cold Weather Shelter in the Former Northglenn Recreation Center (the "First Amendment") to provide a brief extension of the Winter Housing Program through April 15, 2022;

WHEREAS, the Parties desire to amend the Original Agreement and the First Amendment to provide an extension of the Winter Housing Program through August 31, 2022,

NOW, THEREFORE, in consideration of the mutual covenants contained herein and other good and valuable consideration, the receipt and adequacy of which are hereby acknowledged, the Parties agree as follows:

1. Provided (a) that Adams County provides funding for the extension of time provided herein for the use of the Former Northglenn Recreation Center and (b) that the Denver Rescue Mission reimburses the City for utility expenses in an amount not to exceed Twenty-Six Thousand Three Hundred Twenty-Five Dollars (\$26,325.00) for the time period of April 16 through August 31, 2022, Section 1, subsection A.i. of the Original Agreement is amended to read as follows:

A. The City shall provide the City Facility for a temporary cold weather shelter, subject to the following conditions:

i. Such City Facility shall only be accessible to PEUH and available for such use between the hours of 7:00 p.m. to 7:00 a.m. each day from December 2021 and continuing through AUGUST 31, ~~APRIL 15~~ ~~March 31~~, 2022;

2. Section 5., subsection A. is amended to read as follows:

5. Term; Termination.

A. This Agreement shall commence in December 2021, and shall continue through AUGUST 31 ~~APRIL 15~~ ~~March 31~~, 2022, unless terminated as set forth below in subparagraph B. of this Section 5.

3. Except as to the extension of time to April 15, 2022, as set forth in the First Amendment and the second extension of time to August 31, 2022 as set forth in this Second Amendment, the Original Agreement remains in full force and effect and is hereby ratified by the City and Denver Rescue Mission.

IN WITNESS WHEREOF, the City and the Denver Rescue Mission have caused this Second Amendment to be executed as of the day and year first above written.

CITY OF NORTHGLENN, COLORADO

By: _____
Meredith Leighty, Mayor

ATTEST:

Johanna Small, CMC, City Clerk

DENVER RESCUE MISSION

By: